



Belkin BOOST↑CHARGE™ PRO 2-in-1 Wireless Charger Stand with MagSafe, WIZ010 Frequently Asked Questions

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PRODUCT INFORMATION

1. What is the Belkin BOOST↑CHARGE™ PRO 2-in-1 Wireless Charger Stand with MagSafe, WIZ010?

The **Belkin BOOST↑CHARGE™ PRO 2-in-1 Wireless Charger Stand with MagSafe, WIZ010** is an ultra-convenient solution to deliver the fastest possible charge of up to 15W to your iPhone 12 or iPhone 13 series device. It supports MagSafe technology for a seamless alignment and secure connection to keep your new iPhone safely in place, even when your group text has it buzzing nonstop. To learn more, click [here\(https://www.belkin.com/us/support-article?articleNum=317857\).](https://www.belkin.com/us/support-article?articleNum=317857)

2. How long is the warranty of the Belkin WIZ010?

The Belkin WIZ010 has a 2-year limited warranty.

3. Does the Belkin WIZ010 have a Connected Equipment Warranty (CEW)?

Yes, the CEW is up to \$2,500.

4. Is the charger MFi-certified?

Yes.

5. Is the charger MagSafe®-certified?

Yes.

6. Is the charger Proposition 65-certified?

Yes.

7. Is the charger RoHS-certified?

Yes.

8. In what colors is the charger available in?

The Belkin WIZ010 is available in the following colors:

- White: WIZ010xxWHT
- Black: WIZ010xxBLK

9. What are included in the package of the Belkin WIZ010?

The package includes the following:

- One Belkin WIZ010
- AC wall power adapter with a 1.2-m cable
- Quick start guide
- Regulatory documentation

10. Where can I find the serial number of this product?

The serial number is printed on the bottom of the Belkin WIZ010 near the power connector port.

HARDWARE INFORMATION

1. What are the specifications of the power supply included with the charger?

The charger has the following power specifications:

Input:

- 100V–240V
- 1.3A
- 50/60 Hz

Output:

- 15V
- 2.67A
- 40W

2. How long is the charger's power supply cable?

The length of the power supply cable is 1.2 m.

3. Can I use my own power supply with the charger?

No. The Belkin WIZ010 uses a proprietary power connector.

4. Are there any status lights on this device?

Yes, the Belkin WIZ010 has a single charging light on the base that shows the charging status for the AirPods only. The light will not show the status when an iPhone is charging but the charging status for the iPhone will be displayed on its screen.

5. Is the base of the charger weighted?

Yes, this is to assist with the stability of the charging stand.

6. Does the charger have any stabilizing feet on the base?

Yes.

7. What is the support arm of the charger made of?

The support arm of the device is made of stainless steel.

8. What are the dimensions of the charger?

The Belkin WIZ010 has the following dimensions:

Base:

- Diameter: 4 5/8 in
- Height: 7/16 in

MagSafe phone charger:

- Diameter: 2 3/8 in

Height:

- 5 1/2 inches to the top of the MagSafe phone charger

9. What are the recommended operating and storage temperatures for this product?

The recommended operating and storage temperatures for the Belkin WIZ010 are the following:

- Storage temperature: between -30°C to 70°C with 5% to 95% relative humidity
- Operating temperature: between 0°C to 40°C with 10% to 90% relative humidity

10. Does the charger have any overheat protection?

Yes. If the charger detects any charged device that's starting to overheat, it will begin to throttle down the charging power and slow the charging speed in attempts to stop your device from overheating.

COMPATIBILITY

1. What devices can I charge with the Belkin WIZ010?

The Belkin WIZ010 is designed to charge MagSafe-compatible phones and wireless charging-capable AirPods. It has been tested for compatibility with the following devices:

- iPhone 13 Pro Max
- iPhone 13 Pro
- iPhone 13
- iPhone 13 mini
- iPhone 12 Pro Max
- iPhone 12 Pro
- iPhone 12
- iPhone 12 mini
- AirPods Pro®
- AirPods with Wireless Charging Case (2nd generation)
- Wireless Charging Case for AirPods

2. Can I charge my phone with a case on?

Yes. The Belkin WIZ010 can charge iPhone 12 or iPhone 13 series phones with MagSafe-approved cases of up to 3 mm in thickness.

3. Can I charge my iPhone® on the Belkin WIZ010 while the Apple® Wallet® is attached to my phone?

No.

4. Can I use this product outdoors?

No. The charger is designed for indoor use only.

FUNCTIONALITY

1. What does the status light on the Belkin WIZ010 indicate?

The charger features a status indicator light for charging the AirPods only and not the status of the iPhone. The status of the charge for the AirPods is laid out in the table below:

Status	Color	Description
OFF	None	The charger is on standby
Solid	White	The device is charging
Solid	Orange	Charging error

2. How many devices can I charge at the same time to the Belkin WIZ010?

The Belkin WIZ010 can charge up to two devices:

- One MagSafe-compatible iPhone
- One wireless charging-capable AirPods

3. How do I align my MagSafe-compatible iPhone to charge on the Belkin WIZ010?

The phone charging portion of the Belkin WIZ010 uses an Apple-approved MagSafe charger. This feature aligns your phone correctly for charging. When you place your iPhone on the charger, you will feel the magnets pulling your phone into proper alignment.

4. What orientations can I charge my iPhone on the Belkin WIZ010?

The charger allows you to charge your phone in portrait and landscape orientations.

5. How do I remove my phone from the charger?

Your phone can be removed with one hand by grasping the top or bottom of your phone and using a peeling motion to release the magnetic hold.

NOTE: Due to the strong MagSafe magnetic connection, if you attempt to remove your phone by holding onto the middle of the phone and pulling it straight off, the charger may move if you will not grasp the base with one

hand.

6. Does the MagSafe animation appear when connecting a MagSafe-compatible phone to charge on the Belkin WIZ010?

Your MagSafe-compatible iPhone should show the MagSafe charging animation when it is connected and placed on the charger and begins to charge.

7. Can the MagSafe charger on the Belkin WIZ010 be rotated?

No. The charger is stationary and attempting to move it can damage the charging stand.

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