



Belkin BoostCharge Pro 2-in-1 Wireless Charging Pad with MagSafe 15W (WIZ019) FAQs

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PRODUCT INFORMATION

What is the Belkin WIZ019?

The Belkin WIZ019 is a two-in-one wireless pad with MagSafe® that offers the convenience of charging iPhone® via MagSafe and charging AirPods® with USB-C® input. This device is slim and compact, allowing you to easily pack it away and stay charged on the go. [Get to know](#) more about the device.

What is the warranty period of this product?

It has a two-year limited warranty.

Does this product come with a Connected Equipment Warranty (CEW)?

Yes. It has a \$2,500 CEW.

Is it MFi-certified?

Yes.

Is it RoHS-compliant?

Yes.

Is it REACH-certified?

Yes.

What are the available colors?

- Black - WIZ019xxBK
- White - WIZ019xxWH

What are the package contents?

The following are included in the package:

- One Belkin WIZ019
- 5-ft / 1.5-m USB-C to USB-C cable
- 27W Power Delivery 3.0 Power Supply

How do I register my device?

Get instructions on how to [register your Belkin device](#).

HARDWARE INFORMATION



What type of cable is required to use the device?

It uses a USB-C to USB-C 5 ft / 1.5 m cable.

What are the recommended operating and storage temperatures of the device?

The operating and storage temperatures are as follows:

- Operating temperatures: 0°C to 40°C under normal humidity (10% to 90% relative humidity)
- Storage temperatures: -40°C to 85°C with 5% to 95% relative humidity (outdoor); -30°C to 70°C with 40% to 85% relative humidity (indoor)

COMPATIBILITY

What are the compatible devices?

The Belkin WIZ019 is designed to charge the following:

- MagSafe-compatible phones
- Official MagSafe cases
- Wireless charging capable AirPods
- Wireless Charging Case for AirPods

It has been tested to work with the following:

- iPhone 14 Plus
- iPhone 14 Pro Max
- iPhone 14 Pro
- iPhone 14
- iPhone 13 Pro Max
- iPhone 13 Pro
- iPhone 13 mini
- iPhone 13
- iPhone 12 Pro Max
- iPhone 12 Pro
- iPhone 12 mini
- iPhone 12
- Apple AirPods (3rd generation) with MagSafe Charging Case
- Apple AirPods Pro® (2nd generation)
- Apple AirPods Pro
- Apple AirPods

FUNCTIONALITY

Can I use this outdoors?

No. It is designed for indoor use only.

How many devices can I charge at the same time to the device?

This charger can charge up to two devices.

Can I use this in a car?

No. It requires a solid/stable surface.

What does the status light mean on the device?

- OFF/None - The device is not charging
- Solid White - The device is charging
- Solid Orange - Charging error (device not centered or obstructed on charging pad)

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YES

NO

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