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# ZING<sup>®</sup>

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**22Q3 SERIES**

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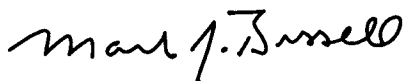
## Thanks for buying a BISSELL Vacuum

Thanks for buying a BISSELL Zing canister. We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL Zing canister vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL Zing canister vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
Chairman, President & CEO

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING YOUR CANISTER VACUUM.

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

### **WARNING: To reduce the risk of fire, electric shock, or injury:**

- Do not leave cleaner when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use with damaged cord or plug.
- To unplug grasp plug not cord.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners, run cleaner over cord, or expose cord to heated surfaces.
- Hold plug when rewinding the cord onto the reel. Do not allow the plug to whip when rewinding.
- Do not use cleaner if it has been dropped, damaged, left outdoors or dropped into water. Have it repaired at an Authorized Service Center.
- Do not allow children to use as a toy.
- Do not use outdoors or on wet surfaces.
- Do not handle cleaner or plug with wet hands.
- Do not put any object into openings, use with blocked opening, or restrict air flow.
- Do not use without dust bag and/or filters in place.
- Do not allow hair, loose clothing, fingers or body parts to get near openings or floor brush in the appliance.
- Do not pick up hot coals, cigarette butts, matches or any hot, smoking, or burning objects.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.

- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not unplug by pulling on cord.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use for any purpose other than described in this User's Guide.
- Always turn off this appliance before connecting or disconnecting vacuum hose.
- Use only manufacturer's recommended attachments.
- Use only on dry, indoor surfaces.
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface.
- Turn off all controls before plugging or unplugging cleaner.
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.

## SAVE THESE INSTRUCTIONS FOR FUTURE USE

### THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

## Product view



Upholstery Tool



Combination  
Crevice Tool/  
Dusting Brush



### CAUTION:

Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

## Assembly

1. Connect swivel hose by squeezing both locking buttons and inserting it into the suction opening on the canister. Once the swivel hose is inserted in the suction opening, release the locking buttons.
2. Connect telescoping extension wand to the handle end of the flex hose.
3. Connect the floor nozzle foot onto the telescoping extension wand.
4. Insert the combination crevice tool/dusting brush tool into the holder.
5. To extend the telescopic tube, push the black release button and then pull the tube to the desired length.

**NOTE:** Shorten length of telescopic tube for storage.



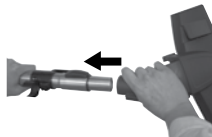
## WARNING:

Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

1.



3.



4.



## Operations

### Special tools

Your **BISSELL Zing** canister is not only a powerful carpet and rug vacuum cleaner, it's also a versatile bare floor and above floor vacuum cleaner when you select one of the special tools.

#### BareFloor tool

Use to vacuum carpets, rugs and bare floors. Swivel head turns to get into tight spaces and fits under cabinets.

1. To vacuum carpets and rugs, push the brush switch to the carpet position . This will pull the brushes up into the floor nozzle.
2. To vacuum bare floors, push the brush switch to the bare floor position . This will extend the brushes down from the floor nozzle.

#### Upholstery tool:

Use the upholstery tool to clean curtains, draperies, cushions and fabrics.

#### Combination crevice tool/dusting brush:

Use the crevice tool in tight, narrow spaces. Use the dusting brush to clean curtains, draperies, cushions and fabrics.

### Tip:

Before cleaning under low furniture, check area first for objects that might harm the unit or block the hose.

### Tip:

Hair, string and small objects can block the hose and tools. Check them occasionally for obstructions.

Brush Up

1.



Brush Down

2.



# Operations

## Power cord

The power cord is located at the rear of the vacuum. Gently pull out the power cord, watching for the yellow line. Stop pulling the power cord once the yellow line is visible. There is also a red line, which indicates the end of the usable cord. Do not pull the power cord out beyond the red line.

## Power button

Turn the power ON or OFF by pressing lightly downward on the power button (①).

## Automatic cord rewind

Your vacuum is equipped with an automatic cord rewind. When cleaning is finished, press the power button OFF (①) and grasp the plug to disconnect from the electrical outlet. Hold the plug and press the automatic cord rewind button to rewind the cord automatically.

## Variable suction power control

The variable suction power control is located on the top of the vacuum. Turn the control toward the larger dots for maximum suction. Turn the control toward the smaller dots to minimize suction for lightly soiled areas or delicate fabrics.



## CAUTION:

Be careful to avoid injury as cord retracts very quickly.

Power Button

Variable Suction Control



## CAUTION:

Before using your vacuum, make sure that the dust bag and all filters (pre-motor and post-motor) are in place. Do not operate your vacuum without the dust bag and filters.

# Maintenance and care

## Bag change indicator

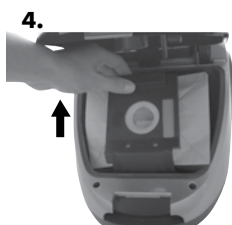
The bag change indicator is located below the swivel hose. If the bag change indicator turns orange while you are vacuuming, the dust bag needs to be replaced. The dust bag may appear to be full or only partially full depending upon the type of debris picked up. Fine particles can block the airflow in the dust bag and reduce suction before the dust bag is full. If the bag change indicator remains orange, even after changing the dust bag, turn the vacuum off and check for a clog in the hose or tools.

Bag Change Indicator



## Dust bag replacement

1. Turn the power OFF (⓪). Unplug the vacuum from electrical outlet.
2. Disconnect hose
3. Open the dust bag compartment by lifting up on the latch on the door on the front of the vacuum.
4. Lift out the dust bag holder and dust bag.
5. Release the dust bag from the holder by pressing the dust bag holder clip and pulling the dust bag out of the holder. Discard the used dust bag.
6. Slide the new dust bag into the holder by inserting the dust bag into the tabs located at the bottom of the holder. Then press the dust bag holder clip, insert the dust bag and release the dust bag holder clip to hold the dust bag in place.
7. Place holder and new dust bag back into the dust bag compartment, making sure the entire bag is tucked in below the seal gasket.
8. Close dust bag compartment door and press down gently until it locks into place.  
**NOTE: The dust bag compartment door will not close without the dust bag in place.**
9. Reconnect hose.



## WARNING:

To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

# Maintenance and care

## Cleaning the pre-motor and post-motor filter

**Filters protect the motor from dirt and dust particles. Use only BISSELL replacement filters in your Zing**

1. Turn the power OFF (⓪). Unplug the vacuum from electrical outlet.
2. Disconnect hose
3. Open the dust bag compartment by lifting up on the door latch at the front of the vacuum. Lift out the dust bag holder and dust bag.
4. Remove the filter frame from the filter holder by grasping the lip of the frame and pulling up.
5. Remove the filter from the filter frame and clean by hand washing in warm water. A mild detergent can be used if desired. Allow the filter to air dry completely before replacing.

6. Place the filter back into the filter frame and replace back into the filter holder.

**NOTE: The filter frame should be placed so the protective frame is visible.**

7. Place dust bag holder and dust bag into the dust bag compartment, making sure the entire bag is tucked in below the seal gasket.
8. Close dust bag compartment door and press down gently until it locks into place.
9. Reconnect hose.

### **NOTICE:**

This product is intended for household use only and not for commercial or industrial use. Vacuuming of dust from products like plaster, concrete or ashes will damage the motor and void the warranty.

4.



## Thermal motor protection

**An internal thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates, the main vacuum motor will stop operating. If this happens, proceed as follows.**

1. Turn the cleaner OFF and unplug from electrical outlet.
2. Check the cleaner for the source of overheating problem (i.e. full dirt cup, dirty filters or clog).
3. Fix the problem by following the steps in the maintenance section of the user guide.
4. When the motor cools for approximately 30 minutes, the thermal protector will reset and cleaning may continue. If the cleaner will not turn on or the thermal protector continues to activate, your cleaner may need servicing. Call BISSELL Consumer Services or visit the website.

### *Tip:*

For maximum cleaning performance, check the filters often and clean or replace if necessary.



### **WARNING:**

Do not operate cleaner with damp or wet filters or without all filters in place.

# Troubleshooting



## WARNING:

To reduce the risk of electric shock, turn power OFF (⓪) and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

### Vacuum cleaner won't run

#### Possible causes

1. Vacuum cleaner is not plugged in
2. Power button is not pressed down
3. Thermal protector activated

#### Remedies

1. Check electrical plug
2. Press power button down
3. Allow cleaner to cool for 30 minutes, see page 8

### Vacuum cleaner won't pick up or low suction

#### Possible causes

1. Tools, hose and/or telescoping extension wands are blocked
2. Filters are dirty
3. Dust bag is full
4. Swivel hose not securely attached to suction opening
5. Crack or hole in flex hose
6. Air flow regulator or variable suction power control is set to open or minimum setting

#### Remedies

1. Remove each part and check for blockages
2. Check and clean or replace pre-motor and post-motor filters
3. Replace with new dust bag
4. Make sure hose connector is locked into suction opening
5. Check hose and replace if needed
6. Change to closed or maximum setting

### Visible dust escaping from vacuum

#### Possible causes

1. Dust bag is full
2. Filters missing or installed incorrectly
3. Filters are dirty
4. Flex hose is blocked
5. Swivel hose not securely attached to suction opening
6. Crack or hole in flex hose

#### Remedies

1. Replace with new dust bag
2. Check pre-motor and post-motor filter for correct installation
3. Check and clean or replace pre-motor and post-motor filters
4. Remove hose and check for blockages
5. Make sure swivel hose is locked into suction opening
6. Check hose and replace if needed

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

**For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.**

## Replacement parts - BISSELL vacuum

| Item | Part No. | Part Name         |
|------|----------|-------------------|
| 1    | 203-7500 | Dust Bag          |
| 2    | 203-7503 | Pre-Motor Filter  |
| 3    | 203-7505 | Post-Motor Filter |

1



2



3



## Accessories

| Item | Part No. | Part Name                              |
|------|----------|----------------------------------------|
| 1    | 203-7508 | Floor Nozzle                           |
| 2    | 203-7510 | Extension Wands/with tool caddy        |
| 3    | 203-7280 | Combination Crevice Tool/Dusting Brush |
| 4    | 203-7273 | Upholstery Tool                        |
| 5    | 203-7511 | Hose Assembly                          |

1



2



3



4



5



# Warranty - BISSELL Zing® Compact Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

## Limited One Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

## If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

### Website or E-mail:

[www.bissell.com](http://www.bissell.com)

Use the "Customer Support" tab.

### Or Call:

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 a.m. - 10 p.m. ET

Saturday 9 a.m. - 8 p.m. ET

### Or Write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids, MI 49501

ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

**Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.**

**\*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**  
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.



## Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

### **BISSELL Rewards Points**

Automatically earn points for discounts and free shipping on future purchases.

### **Faster Service**

Supplying your information now saves you time should you need to contact us with questions regarding your product.

### **Product Support Reminders and Alerts**

We'll contact you with any important product maintenance reminders and alerts.

### **Special Promotions**

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

**Visit [www.bissell.com/registration](http://www.bissell.com/registration) now!**



## BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

**BISSELL Consumer Services**  
**1-800-237-7691**

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Services

Or visit the BISSELL website - **[www.bissell.com](http://www.bissell.com)**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.**



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[www.bissell.com](http://www.bissell.com)

