


Inspiron 5590

Setup and Specifications

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

Contents

Chapter 1: Set up your Inspiron 5590	4
Chapter 2: Views of Inspiron 5590	6
Right.....	6
Left.....	6
Base.....	7
Display.....	8
Bottom.....	8
Chapter 3: Specifications of Inspiron 5590	10
Dimensions and weight.....	10
Processors.....	11
Chipset.....	11
Operating system.....	11
Memory.....	11
Ports and connectors.....	12
Communications.....	13
Audio.....	13
Storage.....	14
Intel Optane memory (optional).....	14
Media-card reader.....	15
Keyboard.....	15
Camera.....	16
Touchpad.....	16
Touchpad gestures.....	16
Power adapter.....	17
Battery.....	17
Display.....	18
Fingerprint reader (optional).....	19
Video.....	19
Computer environment.....	19
Chapter 4: Keyboard shortcuts	21
Chapter 5: Getting help and contacting Dell	23

Set up your Inspiron 5590

NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

2. Finish operating system setup.

For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles [SLN151664](#) and [SLN151748](#) at www.dell.com/support.

For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps in Windows 10 Home in S Mode



Resources	Description
	Dell Product Registration Register your computer with Dell.
	Dell Help & Support Access help and support for your computer.

Table 1. Locate Dell apps in Windows 10 Home in S Mode (continued)






Resources	Description
	<p>SupportAssist</p> <p>Proactively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support.</p> <p>NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>

Table 2. Locate Dell apps in Windows 10 Home

Resources	Description
	<p>My Dell</p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p>
	<p>Dell Update</p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support.</p>
	<p>Dell Digital Delivery</p> <p>Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/support.</p>
	<p>SupportAssist</p> <p>Proactively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support.</p> <p>NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>

Views of Inspiron 5590

Topics:

- [Right](#)
- [Left](#)
- [Base](#)
- [Display](#)
- [Bottom](#)

Right



1. microSD-card slot

Reads from and writes to the microSD card. The computer supports the following card types:

- microSecure Digital (SD)
- microSecure Digital High Capacity (SDHC)
- microSecure Digital Extended Capacity (SDXC)

2. Headset port

Connect headphones or a headset (headphone and microphone combo).

3. USB 2.0 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

4. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Left



1. Power-adaptor port

Connect a power adapter to provide power to your computer.

2. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

3. USB 3.1 Gen 1 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

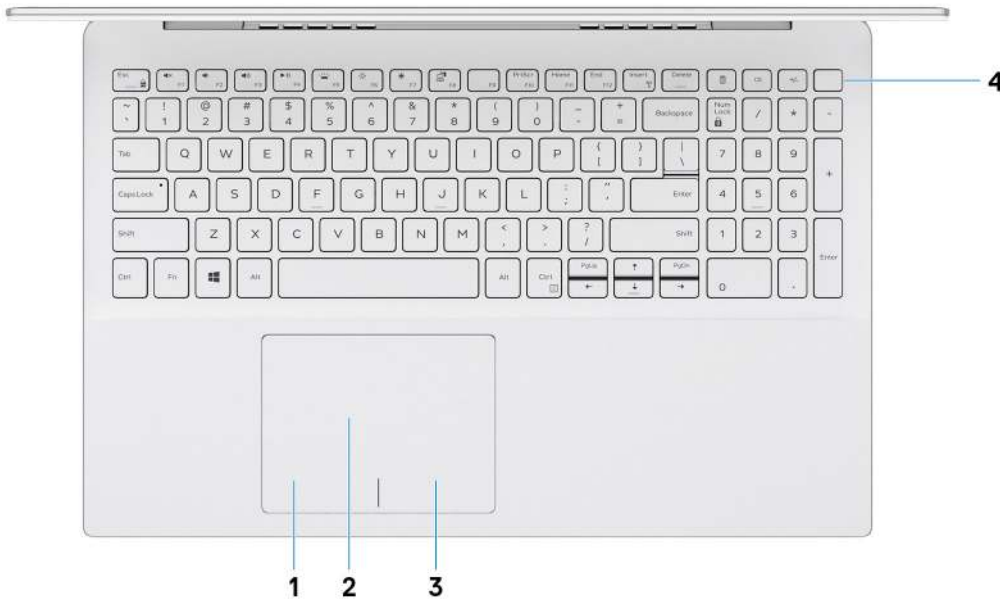
4. USB 3.1 Gen 1 (Type-C) port with Power Delivery/DisplayPort

Connect peripherals such as external storage devices, printers, and external displays.

Supports Power Delivery that enables two-way power supply between devices. Provides up to 7.5 W power output that enables faster charging.

NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

Base



1. Left-click area

Press to left-click.

2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

3. Right-click area

Press to right-click.

4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 10 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

NOTE: The power-status light on the power button is available only on computers without the fingerprint reader. Computers shipped with the fingerprint reader integrated on the power button will not have the power-status light on the power button.

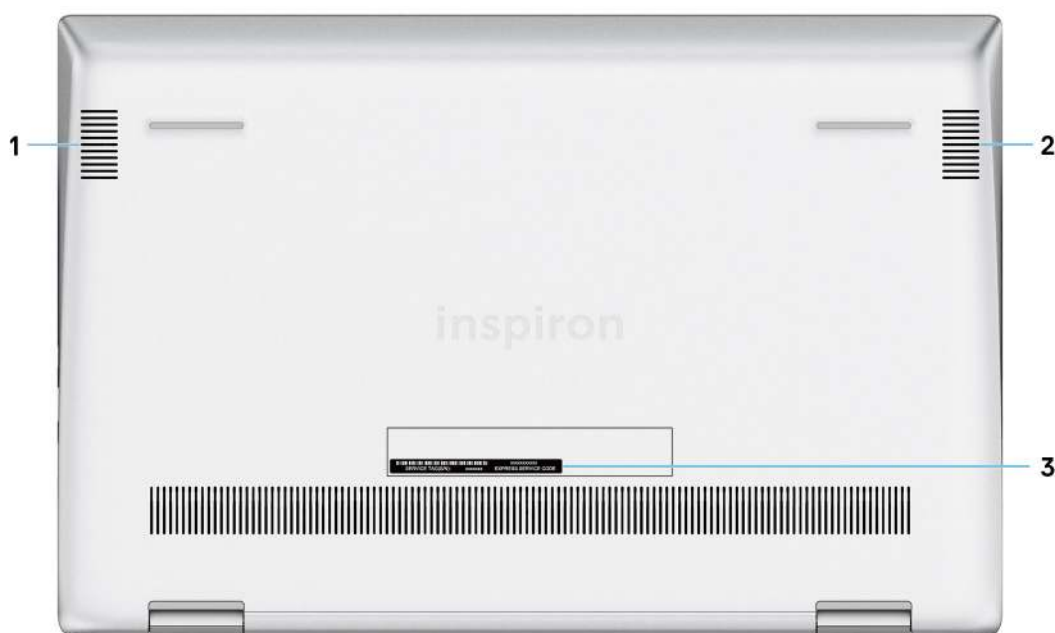
NOTE: To reset the battery, press and hold the power button for 25 seconds.

Display



- 1. Left microphone**
Provides digital sound input for audio recording and voice calls.
- 2. Camera**
Enables you to video chat, capture photos, and record videos.
- 3. Camera-status light**
Turns on when the camera is in use.
- 4. Right microphone**
Provides digital sound input for audio recording and voice calls.

Bottom



1. Left speaker

Provides audio output.

2. Right speaker

Provides audio output.

3. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.


Specifications of Inspiron 5590

Topics:

- Dimensions and weight
- Processors
- Chipset
- Operating system
- Memory
- Ports and connectors
- Communications
- Audio
- Storage
- Intel Optane memory (optional)
- Media-card reader
- Keyboard
- Camera
- Touchpad
- Power adapter
- Battery
- Display
- Fingerprint reader (optional)
- Video
- Computer environment

Dimensions and weight

Table 3. Dimensions and weight

Description	Values
Height:	
Front	17.72 mm (0.70 in.)
Rear	19.60 mm (0.77 in.)
Width	356.56 mm (14.04 in.)
Depth	237.10 mm (9.33 in.)
Weight (maximum)	1.80 kg (3.97 lb)
	 NOTE: The weight of your computer depends on the configuration ordered and the manufacturing variability.

Processors

Table 4. Processors

Description	Values		
Processors	10 th Generation Intel Core i3-10110U	10 th Generation Intel Core i5-10210U	10 th Generation Intel Core i7-10510U
Wattage	15 W	15 W	15 W
Core count	2	4	4
Thread count	4	8	8
Speed	Up to 4.1 GHz	Up to 4.2 GHz	Up to 4.9 GHz
Cache	4 MB	6 MB	8 MB
Integrated graphics	Intel UHD Graphics	Intel UHD Graphics	Intel UHD Graphics

Chipset

Table 5. Chipset

Description	Values
Chipset	Integrated in the processor
Processor	10 th Generation Intel Core i3/i5/i7
DRAM bus width	64-bit
Flash EPROM	24 MB
PCIe bus	Up to Gen3.0

Operating system

- Windows 10 Home (64-bit)
- Windows 10 Home in S Mode
- Windows 10 Professional (64-bit)
- Ubuntu

Memory

Table 6. Memory specifications

Description	Values
Slots	One SODIMM slot
Type	Dual-channel DDR4
Speed	2666 MHz

Table 6. Memory specifications (continued)

Description	Values
Maximum memory	16 GB <i>i</i> NOTE: In computers shipped with 4 GB on-board memory, the maximum memory configuration is 20 GB (4 GB on-board + 1 x 16 GB in SODIMM slot).
Minimum memory	4 GB
Memory size per slot	4 GB, 8 GB, and 16 GB
Configurations supported	<ul style="list-style-type: none"> • 4 GB (4 GB on-board) • 4 GB (1 x 4 GB in SODIMM slot) • 8 GB (4 GB on-board + 1 x 4 GB in SODIMM slot) • 8 GB (1 x 8 GB in SODIMM slot) • 12 GB (4 GB on-board + 1 x 8 GB in SODIMM slot) • 16 GB (1 x 16 GB in SODIMM slot) • 20 GB (4 GB on-board + 1 x 16 GB in SODIMM slot)

Ports and connectors

Table 7. External ports and connectors

External:	
USB	<ul style="list-style-type: none"> • Two USB 3.1 Gen 1 ports • One USB 2.0 port • One USB 3.1 Gen 1 (Type-C) port with Power Delivery/DisplayPort
Audio	One headset (headphone and microphone combo) port
Video	One HDMI 1.4b port
Media card reader	One microSD-card slot
Docking port	N/A
Power adapter port	4.5 mm x 2.9 mm DC-in
Security	One security-cable slot (wedge-shaped)

Table 8. Internal ports and connectors

Internal:	
M.2	<ul style="list-style-type: none"> • One M.2 2230 slot for WiFi and Bluetooth combo card • One M.2 2230/2242/2280 slot for either a solid-state drive, an Intel Optane memory, or an Intel Optane memory with solid-state storage <i>i</i> NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article SLN301626 .

Communications

Wireless module

Table 9. Wireless module specifications

Description	Values	
Model number	Intel 9462NGW	Intel 9560NGW
Transfer rate	Up to 433 Mbps	Up to 867 Mbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz
Wireless standards	<ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) 	<ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac)
Encryption	<ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP 	<ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP
Bluetooth	Bluetooth 5 (Windows 10 supports Bluetooth 5 with the latest Windows update)	Bluetooth 5 (Windows 10 supports Bluetooth 5 with the latest Windows update)

Audio

Table 10. Audio specifications

Description	Values	
Controller	Realtek ALC3204	
Stereo conversion	Supported	
Internal interface	High Definition Audio	
External interface	Universal audio jack	
Speakers	Two	
Internal speaker amplifier	Supported (audio codec built-in amplifier)	
External volume controls	Keyboard shortcut controls	
Speaker output:		
	Average	2 W
	Peak	2.5 W
Subwoofer output	Not supported	
Microphone	Dual-array microphones	

Storage

Your computer supports one of the following configurations:

- One 2.5-inch hard drive
- One M.2 2230/2242/2280 solid-state drive
- One M.2 2280 Intel Optane memory with solid-state storage
- One 2.5-inch hard drive and one M.2 2230/2242/2280 solid-state drive
- One 2.5-inch hard drive and one M.2 2280 Intel Optane memory with solid-state storage
- One 2.5-inch hard drive and either one M.2 Intel Optane memory or one M.2 2280 Intel Optane memory with solid-state storage

The primary drive of your computer varies with the storage configuration. For computers:

- with an M.2 drive (either a solid-state drive or an Intel Optane memory with solid-state storage), the M.2 drive is the primary drive
- with a hard drive and an M.2 Intel Optane memory, the hard drive is the primary drive

Table 11. Storage specifications

Form factor	Interface type	Capacity
2.5-inch hard drive	SATA AHCI, up to 6 Gbps	Up to 2 TB
M.2 2230/2242/2280 solid-state drive	PCIe Gen3.0x2 NVMe, up to 16 Gbps	Up to 1 TB
M.2 Intel Optane memory with solid-state storage	Solid-state storage: PCIe Gen3.0x2 NVMe, up to 16 Gbps	Up to 512 GB

Intel Optane memory (optional)

Intel Optane technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane memory installed in your computer.

Your computer supports the following:

- Intel Optane memory
- Intel Optane memory with solid-state storage

Intel Optane memory

Intel Optane memory functions only as a non-volatile storage cache/accelerator, enabling enhanced read/write speeds for hard-drive storage. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 12. Intel Optane memory specifications

Description	Values
Interface	PCIe 3.0 x2
Connector	M.2
Form factor	2230/2242/2280
Capacity	32 GB

NOTE: Intel Optane memory is supported on computers that meet the following requirements:

- 7th Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 15.9.1.1018 or higher

Intel Optane memory with solid-state storage

Intel Optane memory with solid-state storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 13. Intel Optane memory with solid-state storage specifications

Description	Values
Interface	PCIe 3.0 x4 <ul style="list-style-type: none"> One PCIe 3.0 x2 for Optane memory One PCIe 3.0 x2 for solid-state storage
Connector	M.2
Form factor	2280
Capacity (Optane memory)	Up to 32 GB
Capacity (solid-state storage)	Up to 512 GB

NOTE: Intel Optane memory with solid-state storage is supported on computers that meet the following requirements:

- 9th Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 15.9.1.1018 or higher

Media-card reader

Table 14. Media-card reader specifications

Description	Values
Type	One microSD-card slot
Cards supported	<ul style="list-style-type: none"> Micro Secure Digital (mSD) Micro Secure Digital High Capacity (mSDHC) Micro Secure Digital Extended Capacity (mSDXC)

Keyboard

Table 15. Keyboard specifications

Description	Values
Type	<ul style="list-style-type: none"> Standard keyboard Backlit keyboard (optional)
Layout	QWERTY
Number of keys	<ul style="list-style-type: none"> United States and Canada: 101 keys United Kingdom: 102 keys Japan: 105 keys
Size	X=18.7 mm key pitch Y=18.05 mm key pitch

Table 15. Keyboard specifications (continued)

Description	Values
Shortcut keys	<p>Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p>NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program.</p> <p>See Keyboard shortcuts</p>

Camera

Table 16. Camera specifications

Description	Values
Number of cameras	One
Type	HD RGB camera
Location	Front
Sensor type	CMOS sensor technology
Resolution:	
Still image	0.92 megapixel
Video	1280 x 720 (HD) at 30 fps
Diagonal viewing angle	74.9 degrees

Touchpad

Table 17. Touchpad specifications

Description	Values
Resolution:	
Horizontal	1229
Vertical	929
Dimensions:	
Horizontal	105 mm (4.13 in.)
Vertical	80 mm (3.15 in.)

Touchpad gestures

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article [4027871](https://support.microsoft.com/4027871) at support.microsoft.com.

Power adapter

Table 18. Power adapter specifications

Description		Values	
Type		45 W	65 W
Diameter (connector)		4.5 mm x 2.9 mm	4.5 mm x 2.9 mm
Input voltage		100 VAC–240 VAC	100 VAC–240 VAC
Input frequency		50 Hz–60 Hz	50 Hz–60 Hz
Input current (maximum)		1.30 A	1.60 A
Output current (continuous)		2.31 A	3.34 A
Rated output voltage		19.50 VDC	19.50 VDC
Temperature range:			
	Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

Battery

Table 19. Battery specifications

Description		Values	
Type		3-cell "smart" lithium-ion (42 WHr)	3-cell "smart" lithium-ion (51 WHr) i NOTE: Not applicable to computers shipped with hard drive
Voltage		11.40 VDC	11.40 VDC
Weight (maximum)		0.20 kg (0.44 lb)	0.23 kg (0.51 lb)
Dimensions:			
	Height	90.73 mm (3.57 in.)	67.65 mm (2.66 in.)
	Width	175.47 mm (6.91 in.)	241.25 mm (9.50 in.)
	Depth	5.90 mm (0.23 in.)	7.05 mm (0.28 in.)
Temperature range:			
	Operating	0°C to 35°C (32°F to 95°F)	0°C to 70°C (32°F to 158°F)
	Storage	-40°C to 65°C (-40°F to 149°F)	-20°C to 65°C (-4°F to 149°F)
Operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Charging time (approximate)		4 hours (when the computer is off)	3 hours (when the computer is off)

Table 19. Battery specifications (continued)

Description	Values	
	<p>NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on https://www.dell.com/</p>	<p>NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on https://www.dell.com/</p>
Life span (approximate)	300 discharge/charge cycles	300 discharge/charge cycles
Coin-cell battery	CR-2032	CR-2032
Operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.

Display

Table 20. Display specifications

Description	Values	
Type	Full High Definition (FHD)	Full High Definition (FHD)
Panel technology	Wide Viewing Angle (WVA)	Wide Viewing Angle (WVA)
Luminance (typical)	220 nits	300 nits
Dimensions (Active area):		
Height	344 mm (13.54 in.)	344 mm (13.54 in.)
Width	194 mm (7.64 in.)	194 mm (7.64 in.)
Diagonal	395 mm (15.55 in.)	395 mm (15.55 in.)
Native resolution	1920 x 1080	1920 x 1080
Megapixels	2	2
Color gamut	NTSC 45% (typical)	NTSC 72% (typical)
Pixels per inch (PPI)	142	142
Contrast ratio (min)	700:1 (typical)	700:1 (typical)
Response time (max)	35 ms	35 ms
Refresh rate	60 Hz	60 Hz
Horizontal view angle	80/80	80/80
Vertical view angle	80/80	80/80
Pixel pitch	0.18 mm	0.18 mm
Power consumption (maximum)	4.2 W	6.2 W

Table 20. Display specifications (continued)

Description	Values	
Anti-glare vs glossy finish	Anti-glare	Anti-glare
Touch options	No	No

Fingerprint reader (optional)

Table 21. Fingerprint reader specifications

Description	Values
Sensor technology	Capacitive
Sensor resolution	500 dpi
Sensor area	5.5 mm x 4.5 mm
Sensor pixel size	108 x 88

Video

Table 22. Video specifications

Discrete graphics			
Controller	External display support	Memory size	Memory Type
NVIDIA GeForce MX230	One HDMI 1.4b port	2 GB	GDDR5
NVIDIA GeForce MX250	One HDMI 1.4b port	2 GB	GDDR5

Table 23. Video specifications

Integrated graphics			
Controller	External display support	Memory size	Processor
Intel UHD Graphics	One HDMI 1.4b port	Shared system memory	10 th Generation Intel Core i3/i5/i7

Computer environment

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 24. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†

Table 24. Computer environment (continued)

Description	Operating	Storage
Altitude (maximum)	-15.2 m to 3048 m (4.64 ft to 5518.4 ft)	-15.2 m to 10668 m (4.64 ft to 19234.4 ft)

* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

Keyboard shortcuts

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing **Fn + Esc**. Subsequently, multi-media control can be invoked by pressing **Fn** and the respective function key. For example, mute audio by pressing **Fn + F1**.

NOTE: You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

Table 25. List of keyboard shortcuts



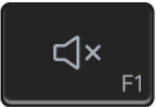
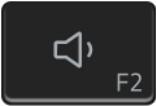

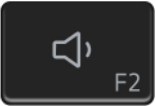
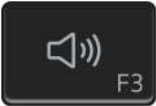

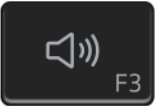
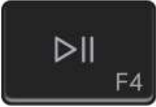

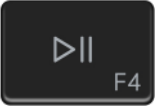








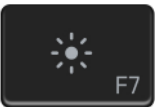

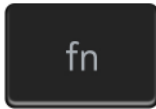
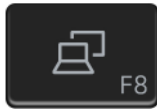



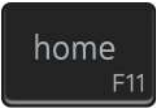

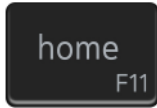
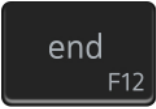

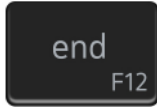







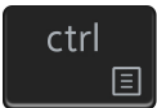

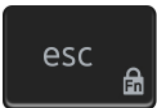
Function key	Redefined key (for multimedia control)	Behavior
 F1	 +  F1	Mute audio
 F2	 +  F2	Decrease volume
 F3	 +  F3	Increase volume
 F4	 +  F4	Play/Pause
 F5	 +  F5	Toggle keyboard backlight (optional) NOTE: Non-backlight keyboards have F10 function key without the backlight icon and does not support toggle keyboard backlight function.
 F6	 +  F6	Decrease brightness
 F7	 +  F7	Increase brightness

Table 25. List of keyboard shortcuts (continued)

Function key	Redefined key (for multimedia control)	Behavior
	 + 	Switch to external display
	 + 	Print Screen
	 + 	Home
	 + 	End

The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 26. List of keyboard shortcuts








Function key	Behavior
 + 	Pause/Break
 + 	Toggle scroll lock
 + 	System request
 + 	Open application menu
 + 	Toggle Fn-key lock

Getting help and contacting Dell

Self-help resources


You can get information and help on Dell products and services using these self-help resources:


Table 27. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
Tips	
Dell Help & Support app  NOTE: Availability varies by country.	
My Dell app  NOTE: Availability varies by country.	
Accessing help  NOTE: Availability varies by country.	In Windows search, type <code>Help & Support</code> , and press Enter.
Contact Support  NOTE: Availability varies by country.	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	www.dell.com/support/windows
Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.	www.dell.com/support
Dell knowledge base articles for a variety of computer concerns.	<ol style="list-style-type: none"> 1. Go to www.dell.com/support. 2. Type the subject or keyword in the Search box. 3. Click Search to retrieve the related articles.
Learn and know the following information about your product: <ul style="list-style-type: none"> ● Product specifications ● Operating system ● Setting up and using your product ● Data backup ● Troubleshooting and diagnostics ● Factory and system restore ● BIOS information 	<p>See <i>Me and My Dell</i> at www.dell.com/support/manuals.</p> <p>To locate the <i>Me and My Dell</i> relevant to your product, identify your product through one of the following:</p> <ul style="list-style-type: none"> ● Select Detect Product. ● Locate your product through the drop-down menu under View Products. ● Enter the Service Tag number or Product ID in the search bar.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

 **NOTE:** Availability varies by country and product, and some services may not be available in your country.

 **NOTE:** If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.