

**READ BEFORE USE
LIRE AVANT UTILISATION
LEA ANTES DE USAR**

Visit www.hamiltonbeach.com for our complete line of products and Use and Care Guides – as well as delicious recipes, tips, and to register your product online.

Rendez-vous sur www.hamiltonbeach.ca pour notre liste complète de produits et de nos manuels utilisateur – ainsi que nos délicieuses recettes et nos conseils.

Visite www.hamiltonbeach.com (EE. UU.) o www.hamiltonbeach.com.mx (México) para ver otros productos de Hamilton Beach o para contactarnos.

Questions

Please call us – our friendly associates are ready to help.
USA: 1.800.851.8900

Questions

N'hésitez pas à nous appeler – nos associés s'empresseront de vous aider.
CAN : 1.800.267.2826

Preguntas

Por favor llámenos – nuestros amables representantes están listos para ayudar.

EE. UU.: 1.800.851.8900

MEX: 01 800 71 16 100

Le invitamos a leer cuidadosamente este instructivo antes de usar su aparato.

Hamilton Beach®



2-Way FlexBrew®
Coffee Maker
Cafetière à double
usage FlexBrew^{MD}
Cafetera Doble
FlexBrew®

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IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. Read all instructions.
2. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are closely supervised and instructed concerning use of the appliance by a person responsible for their safety.
3. Close supervision is necessary when any appliance is used by or near children. Children should be supervised to ensure that they do not play with the appliance.
4. Do not touch hot surfaces. Use handles or knobs. Care must be taken, as burns can occur from touching hot parts or from spilled, hot liquid.
5. To protect against electric shock, do not place cord, plug, or coffee maker in water or other liquid.
6. Unplug from outlet when either the coffee maker or clock is not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
7. Coffee maker must be operated on a flat surface away from the edge of counter to prevent accidental tipping.
8. Do not operate any appliance with a damaged supply cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Supply cord replacement and repairs must be conducted by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard. Call the provided customer service number for information on examination, repair, or adjustment.
9. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
10. Use only the carafe provided with the appliance.
11. Do not use outdoors.
12. Do not let cord hang over edge of table or counter or touch hot surfaces, including stove.
13. Do not place coffee maker on or near a hot gas or electric burner or in a heated oven.
14. The carafe is designed for use with this coffee maker. It must never be used on a range top or in a microwave oven.
15. Do not set a hot carafe on a wet or cold surface.
16. Do not use a cracked carafe or one with loose or weakened handle.
17. Do not clean carafe with cleansers, steel wool pads, or other abrasive materials.
18. Be certain carafe lid is securely in place during brew cycle and when pouring coffee. Do not use force when placing lid on carafe.
19. To disconnect coffee maker, turn controls to OFF (O) and then remove plug from wall outlet.
20. **WARNING!** To avoid hot water spraying from the piercing needle, do not lift the lid during the brew process.
21. Do not use appliance for other than intended use.
22. **WARNING!** To reduce the risk of fire or electric shock, do not remove the bottom cover. No user-serviceable parts are inside. Repair should be done by authorized service personnel only.
23. **CAUTION!** Cut Hazard: Removable single-serve pack holder contains a sharp needle. Use caution when handling.
24. **CAUTION!** Cut Hazard: Piercing needle is sharp. Use caution when cleaning.

SAVE THESE INSTRUCTIONS

Other Consumer Safety Information

This appliance is intended for household use only.

⚠ WARNING Electrical Shock Hazard: This appliance is provided with a polarized plug (one wide blade) to reduce the risk of electric shock. The plug fits only one way into a polarized outlet. Do not defeat the safety purpose of the plug by modifying the plug in any way or by using an adapter. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, have an electrician replace the outlet.

The length of the cord used on this appliance was selected to reduce the hazards of becoming tangled in or tripping over a longer cord. If a longer cord is necessary, an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the appliance. Care must be taken to arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

To avoid an electrical circuit overload, do not use another high-wattage appliance on the same circuit with this appliance.

Parts and Features

BEFORE FIRST USE: Wash all removable parts in hot, soapy water. Rinse and dry. Brew one cycle with water on each side and discard water.

*To order parts:

US: 1.800.851.8900

www.hamiltonbeach.com

Canada: 1.800.267.2826

Mexico: 01 800 71 16 100

**Gray Removable
Single-Serve
Pack Holder***

**Single-Serve Pack
Holder Handle**

**Hinged Brew
Basket Lid**

**Brew Basket
Handle**

**Brown
Removable
Brew Basket for
Ground Coffee***

**Black
Funnel***

**Funnel
Handle**

Carafe Water Reservoir

Brew Basket*

**Carafe Water
Window
(not shown)**

**Control
Panel**

Carafe*

Warming Plate

Lid

Lid

**Black
Seal**

Single-Serve Water Reservoir

**Removable Cup Rest/
Storage Container***

**Single-Serve
Water Window**

Lid Latch

**Removable
Drip Tray***

**Gray Removable
Needle Holder*
with BlackSeal***

**Removable Cup
Rest Cover***

Cord Stuff Storage

How to Brew a Single-Serve Pack

⚠ WARNING Burn Hazard.

If overflow occurs, unplug and allow coffee maker to cool.

To avoid hot coffee overflowing:

- Fill reservoir with cup or travel mug of water into which the coffee will be brewed.
- Fully insert cup or travel mug on drip tray.
- Do not lift lid during the brewing process.
- If brew process is stopped early, the water must be drained from the unit. Place a large mug on drip tray/cup rest. Press the **BREW NOW I/O** button. Failure to drain the unit can cause the next cup brewed to overflow.

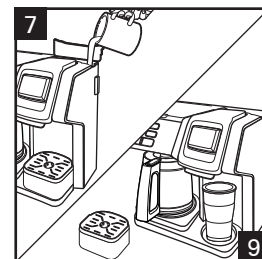
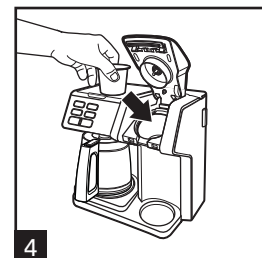
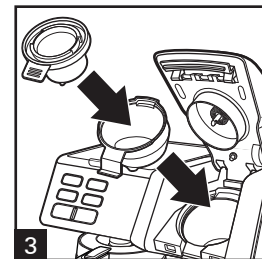
⚠ CAUTION Cut Hazard.

Removable single-serve pack holder has a sharp needle. Piercing needle on underside of lid also is sharp. Use caution when handling.

NOTES:

- Use only cold water in reservoir. Do not use hot water.
- Do not reheat coffee in the machine.
- Do not use creamer or nondairy creamer in reservoir.
- After brewing hot cocoa single-serve packs, brew a water-only cycle without a single-serve pack to avoid the possibility of clogging the piercing needle.
- Coffee maker brews all the water added.
- Press the **BREW NOW I/O** button again to STOP brewing midcycle. Remaining water must be removed. See warning statement above.
- If brew indicator light flashes three times, the lid is not closed. Lower lid until it clicks to lock. Press **BREW NOW I/O** button.
- Do not brew coffee without removable needle holder locked into place.

1. Plug into outlet. Press the single-serve (☒) button.
2. Lift the lid latch until the lid clicks into place.
3. Insert the funnel in the opening. Place gray removable single-serve pack holder in funnel, aligning handle with funnel handle.
4. Place a pack into the single-serve pack holder. Do not remove foil.
5. Close lid and snap in place to pierce single-serve pack.
6. Lift single-serve water reservoir lid.
7. Fill cup or travel mug into which the coffee will be brewed and add water to the water reservoir. 10 oz. (296 ml) of water is the MAX amount for single-serve packs.
8. Close lid. Press the **BREW STRENGTH** button to select regular or bold.
9. Use the cup rest for a cup or mug and remove the cup rest for a travel mug.
10. Press **BREW NOW I/O** button to start brewing. The brew indicator light will light up to show that the coffee maker is brewing. The coffee maker will shut off automatically when brewing is complete.
11. Press **BREW NOW I/O** button to turn off. Unplug.
12. Funnel and single-serve pack holder should be rinsed after every use.



How to Brew Single-Serve Ground Coffee

⚠ WARNING Burn Hazard.

If overflow occurs, unplug and allow coffee maker to cool.

To avoid hot coffee overflowing:

- Fill reservoir with cup or travel mug of water into which the coffee will be brewed.
- Fully insert cup or travel mug on drip tray.
- Remove single-serve pack holder before adding coffee grounds to brew basket.
- To avoid overflow, keep ground coffee below MAX fill line.
- Do not lift lid during the brewing process.
- If brew process is stopped early, the water must be drained from the unit. Place a large mug on drip tray/cup rest. Press the **BREW NOW I/O** button. Failure to drain the unit can cause the next cup brewed to overflow.

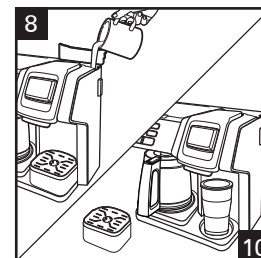
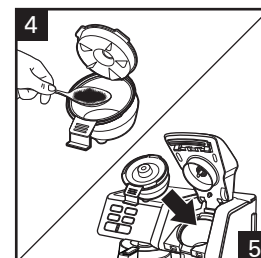
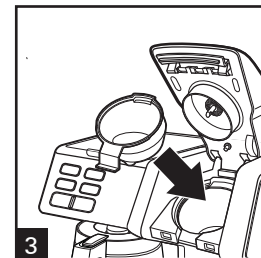
⚠ CAUTION Cut Hazard.

Piercing needle on underside of lid is sharp. Use caution when handling.

NOTES:

- Use only cold water in reservoir. Do not use hot water.
- Do not reheat coffee in the machine.
- Do not use creamer or nondairy creamer in reservoir.
- Do not use hot cocoa powder or mix in the brew basket.
- Coffee maker brews all the water added.
- If finer ground coffee is used, coffee will continue to drip after the light has gone off.
- Press the **BREW NOW I/O** button again to STOP brewing midcycle. Remaining water must be removed. See warning statement above.
- If brew indicator light flashes three times, the lid is not closed. Lower lid until it clicks to lock. Press **BREW NOW I/O** button.
- Do not brew coffee without brown removable brew basket and funnel in place.
- If you have sediment from the coffee, add a #1 paper cone coffee filter to the brown removable brew basket.
- Do not brew coffee without removable needle holder locked into place.

1. Plug into outlet.
2. Lift lid latch until lid clicks into place.
3. Insert funnel in opening. Open brew basket lid; then place brown removable brew basket on counter top.
4. Add ground coffee to brown removable brew basket (3 tablespoons [44 ml]) maximum.
5. Close brew basket lid. Place brew basket in funnel, aligning handle with funnel handle.
6. Close lid and snap in place to latch lid closed.
7. Lift water reservoir lid.
8. Fill cup or travel mug (14 oz/ 414 ml MAX) into which the coffee will be brewed and add water to the water reservoir.
9. Close water reservoir lid.
10. Use cup rest for a cup/mug OR remove cup rest for a travel mug.
11. Press **BREW NOW I/O** button to start brewing. The brew indicator light will light up to show that coffee maker is brewing. The coffee maker will shut off automatically when brewing is complete.
12. Press **BREW NOW I/O** button to turn off. Unplug.
13. Funnel and brew basket should be rinsed after every use.



How to Brew a Carafe

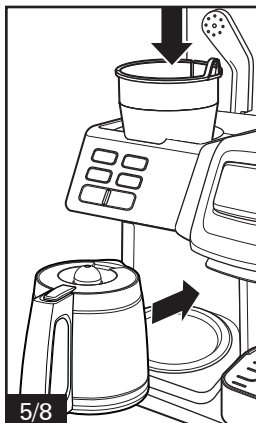
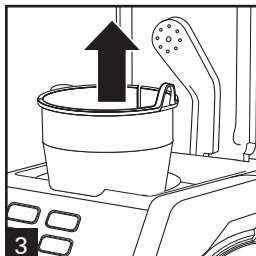
⚠ WARNING Burn Hazard.

If filter basket overflow occurs, unplug coffee maker and allow coffee in filter basket to cool before removing filter basket.

To avoid hot coffee overflowing:

- When using decaffeinated coffee, do not exceed the coffee manufacturer's recommended serving amount. Use only the carafe supplied with your unit or its exact replacement.

1. Plug into outlet.
2. Press the carafe (☑) button.
3. Lift the lid. Remove the carafe brew basket.
4. Place a paper coffee filter in the carafe brew basket. For each cup of coffee being made, place one level tablespoon (15 ml) of grounds into paper filter.
5. Place carafe brew basket back into carafe brew basket holder.
6. Fill carafe with up to 12 cups of cold water and pour into the carafe water reservoir.
7. Close lid.
8. Place carafe, with carafe lid attached, on warming plate.
9. Press **BREW STRENGTH** button to change strength to **BOLD**.
10. Press **BREW NOW I/O** button to start brewing. The brew indicator light will light up to show that the coffee maker is on.
11. Press **BREW NOW I/O** button to turn off. Unplug.
12. Carafe brew basket holder and carafe should be rinsed after every use.



AUTOMATIC SHUTOFF: The Automatic Shutoff feature shuts off the coffeemaker two hours after brew cycle begins.

NOTE: The unit will only brew on one side at a time.

PAUSE AND SERVE:

To serve coffee during the brewing cycle, remove carafe and pour a cup. By removing the carafe, the flow of coffee from the bottom of the filter basket will stop.

⚠ CAUTION Burn Hazard. The carafe must be replaced within 20 seconds of being removed to prevent overflow.

NOTES:

- **BOLD** mode will require additional time to complete a brewing cycle. Coffee maker remembers last brew option selected. If unplugged, coffee maker defaults to **REGULAR**.

Tips for Best-Tasting Coffee

- All coffees are made from either arabica beans or robusta beans, or some combination of both. Arabica beans are slightly more expensive, but tend to produce better-tasting coffee.
- Ground coffee will become stale much faster than whole beans. If buying preground coffee, choose a package with the latest expiration date or a smaller quantity.
- If grinding whole beans, set your coffee grinder on a fine/medium grind. This will yield the best-tasting grounds. Try to use freshly ground coffee within about a week of grinding.
- Using a water filter, filtered water, or bottled water will yield better-tasting coffee than tap water.
- Use approximately 1 tablespoon (15 ml) of grounds for each cup of coffee being made. To avoid overflow, use slightly less grounds (3/4 tablespoon [11.3 ml]) when brewing decaf or flavored coffees. Also, be aware that using coffee that is ground too finely may also cause the filter basket to overflow.
- Make sure your coffee maker is clean. See "Care and Cleaning" section.

Programming — For Carafe Side Only

NOTE: The unit will only brew on one side at a time. Single-serve side cannot be used while Carafe side is programmed.

1. Time must be set before coffee maker can be programmed. Press and pulse **SET TIME** button for correct hour in AM or PM. Wait 3 seconds. Pulse or hold to set minutes.
2. To program, press and hold **PROG** button. Start Time is visible in display and 19:99 flashes as default.
3. While continuing to hold **PROG** button, pulse **SET TIME** button to set desired brewing hour in AM or PM. Wait 3 seconds; minutes will flash. Pulse to set minutes. Release **PROG** button. Press and release **PROG** button again to activate automatic brew. PROG light will illuminate.

TIP: To check the start time, press and hold the **PROG** button. The time you set will be displayed and can be changed by repeating the steps above. Press **PROG** button to reactivate automatic brew and the light will illuminate.

Care and Cleaning

⚠ WARNING Shock Hazard.

Do not immerse cord, plug, or coffee maker in any liquid.

⚠ WARNING Burn Hazard.

Failure to allow coffee maker to cool down may cause hot water or coffee to spray from the piercing nozzle. Use caution when cleaning.

⚠ CAUTION Cut Hazard.

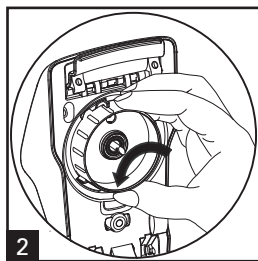
Removable single-serve pack holder has a sharp needle. Piercing needle on underside of lid also is sharp. Use caution when handling.

General Cleaning

1. Unplug and allow to cool.
2. Hand wash all removable parts in hot, soapy water. Rinse and dry or wash in TOP RACK only of dishwasher. DO NOT use the "SANI" setting when washing in the dishwasher. "SANI" cycle temperatures could damage your product.
3. Wipe outside of coffee maker with a soft damp cloth.

Clogged Needle

1. Unplug and allow to cool.
2. Remove the gray removable needle holder in the lid by turning the arrow from the locked icon (🔒) to the unlocked icon (🔓).
3. Bend a small paper clip. Insert the tip of the paper clip through the hole of the piercing needle and up into the shaft of the piercing needle to ensure grounds have been removed.
4. To replace the gray removable needle holder, insert the tab between the lock icon (🔒) and unlock icon (🔓) and turn to the right to lock.



Routine Cleaning

All coffee makers should be cleaned at least once a month (once a week for areas with hard water).

To Clean Carafe Side:

1. Plug into outlet.
2. Press the carafe (☑) button.
3. Pour 1 pint (2 cups/473 ml) of plain white vinegar into the carafe water reservoir. Place carafe underneath to catch the vinegar.
4. Press the **BREW NOW I/O** button once. After 30 seconds, press the **BREW NOW I/O** button again to stop the brewing and allow the vinegar to clean. After 30 minutes, press **BREW NOW I/O** button and allow it to finish the brew cycle. When brew cycle is finished, empty carafe and rinse. Run 2 to 3 cycles of cold tap water. The carafe side is cleaned and ready to brew coffee.
5. Unplug.

To Clean Single-Serve Side:

1. Plug into outlet.
2. Press the single-serve (☑) button.
3. Pour 1 cup (273 ml) of plain white vinegar into the single-serve water reservoir. Place a 14-oz. (414-ml) or larger cup or travel mug underneath to catch the vinegar.
4. Press **BREW NOW I/O** button once. When solution starts dispensing, press **BREW NOW I/O** button again to stop brewing and allow vinegar to clean. After 30 minutes, press **BREW NOW I/O** button and allow it to finish brew cycle. When brew cycle is finished, empty cup and rinse. Run 2 to 3 cycles of cold tap water. The unit is cleaned and ready to brew coffee.
5. Unplug.

Troubleshooting — Single-Serve Side

Coffee maker will not brew/coffee not dispensing.

- The piercing needle may be clogged. Always remove the gray removable needle holder. Clean piercing needle in the lid of the coffee maker as shown on page 9.
- Mineral deposits have formed. Clean coffee maker following the directions in the Care and Cleaning section.
- Too little water. Need 6 oz. (177 ml) or more.

Coffee tastes bad.

- Too much water was added or too much or too little ground coffee was added. Change the amount of water to coffee grounds or use less water with the coffee packs.
- Poor coffee quality and freshness.
- Poor water quality (use filtered or bottled water).

Coffee sediment in cup.

- Try a more coarsely ground coffee or add a #1 paper cone coffee filter to single-serve brew basket. Make sure the hinged lid is closed on the removable single-serve brew basket.

Water on counter under unit.

- Overfilled water reservoir. Do not add more than 14 ounces (414 ml) of water. Some mugs/cups do not pour cleanly and can dribble water down the side of the cup and onto the counter.

Control Panel Notifications:

- CLEAN: Coffee maker needs to be cleaned. See page 9.
- CLOSE LID: Coffee maker lid is not closed properly. Push lid down to lock into place.
- CLEAN: Coffee maker needs to be cleaned. See page 9.
- NEEDLE: Needle is clogged. Always remove the gray removable needle holder and follow “Clogged Needle” on page 9.
- H2O FIL: Not enough water. Add water to water reservoir.

Coffee overflows from brew basket.

- Use removable brew basket with lid for ground coffee.
- Use a lesser amount of ground coffee. 3 tablespoons (44 ml) is the maximum amount of grounds to brew.
- When using whole bean coffee, a standard automatic drip coffee grind will yield best results. Be careful not to overgrind, since very finely ground coffee can cause overflow.
- Black seal around the needle in the removable needle holder is missing. Carefully place seal around needle and push until in place.

Coffee overflows from travel mug or regular mug.

- To prevent coffee overflowing from a mug/travel mug, use the same mug/travel mug to brew into that was used to fill the water reservoir. Do not add more than 14 ounces (414 ml) of water. There may also be additional water in the system that is causing the overflow. Remove brew basket or single-serve pack holder. Press and hold the **BREW NOW I/O** button to remove any remaining water.

Water remaining in reservoir.

- Added too much or too little water. Place cup or travel mug on drip tray. Remove single-serve pack and replace brew basket. Repeat brewing cycle. Press and hold the **BREW NOW I/O** button to remove any remaining water.

Coffee single-serve pack bursts.

- There is variability in the single-serve pack manufacturing process which causes some types of single-serve packs to be weaker at the seams so the foil seal fails. Try a different brand.

Auto-start feature does not work with Single-Serve side.

- Auto-start feature is not designed to work with Single-Serve side. Program mode is for Carafe side only.

Troubleshooting — Carafe Side

Brew basket overflows or coffee brews slowly.

- Excessive amounts of ground coffee.
- Decaffeinated and/or coffee ground too finely can cause overflow. Use slightly less grounds when brewing decaffeinated, flavored, or finely ground coffee. Or use medium ground coffee.
- Coffee maker needs cleaning. See Care and Cleaning on page 9.

If using a paper filter:

- Coffee grounds between paper filter and brew basket.
- Paper filter not open and in proper position.
- Rinse brew basket before inserting paper filter so the edges will remain pressed against the sides of the basket.
- Poor-quality paper filter.

Coffee leaks onto base.

- Carafe removed from warming plate for more than 20 seconds during the brewing cycle.

Coffee tastes bad.

- Coffee maker needs cleaning. See Care and Cleaning on page 9.
- Coffee ground too coarsely or too finely. Use medium ground coffee.
- Coffee-to-water ratio unbalanced. Adjust for personal preference.
- Poor coffee quality and freshness.
- Poor water quality. Use filtered or bottled water.

Coffee sediment in cup.

- Use a high-quality, basket-style paper filter instead of optional permanent coffee filter.

Coffee not brewing or unit will not turn on.

- Carafe not positioned on warming plate.
- Water reservoir is empty.
- Unit is unplugged.
- Power outage.
- Power surge. Unplug; then plug the unit back in.
- Clock requires reset after power outage.
- **BREW NOW I/O** button was not pressed. Press the **BREW NOW I/O** button.

Longer than normal brew time.

- Mineral deposits can build up in the pump of your coffee maker. Periodic cleaning of the inside of the unit is recommended. More frequent cleaning may be necessary, depending on the hardness of your water. See “Care and Cleaning” section. **NOTE:** Do not disassemble the unit.

Limited Warranty

This warranty applies to products purchased and used in the U.S. and Canada. This is the only express warranty for this product and is in lieu of any other warranty or condition.

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of original purchase in Canada and one (1) year from the date of original purchase in the U.S. During this period, your exclusive remedy is repair or replacement of this product or any component found to be defective, at our option; however, you are responsible for all costs associated with returning the product to us and our returning a product or component under this warranty to you. If the product or component is no longer available, we will replace with a similar one of equal or greater value.

This warranty does not cover glass, filters, wear from normal use, use not in conformity with the printed directions, or damage to the product resulting from accident, alteration, abuse, or misuse. This warranty extends only to the original consumer purchaser or gift recipient. Keep the original sales receipt, as proof of purchase is required to make a warranty claim. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120 V ~ 60 Hz).

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. **Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty.** This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states or provinces do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

To make a warranty claim, do not return this appliance to the store. Please call 1.800.851.8900 in the U.S. or 1.800.267.2826 in Canada or visit hamiltonbeach.com in the U.S. or hamiltonbeach.ca in Canada. For faster service, locate the model, type, and series numbers on your appliance.