

JBL Tune 215BT - TROUBLESHOOTING



Step 1: Power ON the Headphone

Step 2: Ensure Headphone is disconnected from all nearby devices

Step 3: Press & Hold Volume + & Volume - buttons together at the same time for more than 5 Seconds.
Tune 215BT will restore Factory setting.

Step 4: Power ON the Headphone and connect to nearest device and check the Audio functioning

Please visit our nearest service center with invoice. Our technician will either repair or replace the the device post diagnosis. Service center list can be found here:

<https://support.jbl.com/in/en/productsupport/service-center-locator.html>