



# IxpanD® Wireless Charger 15W Charger/Pad

User Manual

## Accessing Support

- For online technical support, visit [kb.sandisk.com](https://kb.sandisk.com).
- To speak with technical support, visit: [sandisk.com/about/contact/customer-care](https://sandisk.com/about/contact/customer-care)

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# Welcome

## Features

**Fast Charging** — Qi™ certified 15W fast wireless charger for Qi-compatible iPhone, Samsung™ smartphones and other smartphones.<sup>1</sup>

## Kit Contents

The SanDisk Ixpond Wireless Charger 15W Charger/Pad kit includes the following items:

- SanDisk Ixpond Wireless Charger 15W Charger/Pad
- AC power adapter (on selected models)
- 4.5ft (1.5m) USB Type-C™ cable
- Getting Started Guide

## Product Description

### Front LED

#### 1. Front LED

The front LED will display a blue colour and blink to indicate a specific “Device Condition”. These different conditions are outlined in the table below.

*Table 1.1*

LED Behaviour	System Condition
No LED light illuminated	Power is Off or not charging
Solid Blue - no blinking	Charging
Solid White/Solid Blue - no blinking	Charging Complete (for supported Android devices only)
Blinking Red	Confirm the following: 1) Phone is placed on the charger, properly aligned in the centre, and 2) No foreign object or metal between phone and Wireless charger.

## Connectors

The device includes one connector.

1. USB Type-C Connector - this connector is used only for powering the device - not for connecting to a host or client device.

<sup>1</sup> Delivers up to 15W of power with fast charging when used with a 24W QC3.0 AC adapter (AC adapter not included with SanDisk Ixpond Wireless Charger Pad 15W and must be purchased separately).

## Handling Precautions

SanDisk products are precision instruments and must be handled with care during unpacking and installation. Devices may be damaged by rough handling, shock or vibration. Always observe the following precautions when unpacking and installing your external storage device:

- Do not drop or jolt the device.
- Keep dry and avoid placing the device near sources of heat.
- Do not use this product as a portable device.
- Keep this device away from devices with strong electromagnetic reference, such as Bluetooth® devices, cordless phones and microwaves.

## 2

## Simple To Use

### Ixpond Wireless Charger 15W Charger/Pad Setup

#### Installation

1. Connect one end of the power adapter into the DC power connector on the device, and connect the other end of the power adapter into an AC power outlet.
  - a. **NOTE:** Only selected Ixpond Wireless Charger 15W Charger/Pad models include a power adapter. When not included, the SanDisk Ixpond Wireless Charger 15W Charger/Pad must be used with a 24W QC3.0 AC power adapter that meets all applicable local safety and emission standards. Use only UL/CSA-approved power adapters for USA and Canada, and CE-approved power adapters for Europe. Unapproved power adapters may cause damage or may cause the wireless charger to malfunction.
2. Congratulations! Your Ixpond Wireless Charger 15W Charger/Pad is now ready to use.

#### Charging a Smartphone

For wireless charging, follow these steps.

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**Note:** For best practice on wireless charging, visit the SanDisk knowledgebase and search for [Answer 21587](#).

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1. The Ixpond Wireless Charger 15W Charger/Pad works with most rubber/plastic/TPU slim cases (less than 5 mm thick). If the case is heavy duty, made of metal, or your case doubles as a wallet and holds metal cards, the charging may not function properly and the case would need to be removed.
2. The smartphone should have the screen facing up.
3. Place the smartphone capable of Qi wireless charging on the Ixpond Wireless Charger 15W Charger/Pad.
4. The LED on the wireless charger will turn a solid blue colour, and the operating system on your smartphone will provide confirmation, when charging has begun.

# 3 Compliance and Warranty Information

## Safety and Regulatory Compliance

### Safety Statement

The SanDisk Ixpond Wireless Charger 15W Charger/Pad must be used with a 24W QC3.0 AC power adapter that meets all applicable local safety and emission standards. Use only UL/CSA-approved power adapters for USA and Canada, and CE-approved power adapters for Europe. Unapproved power adapters may cause damage or may cause the wireless charger to malfunction.

Do not place foreign materials, such as metal objects or magnets, between the mobile device and the wireless charger. This may cause the mobile device to not charge properly or may cause damage due to overheating.

Keep the SanDisk Ixpond Wireless Charger 15W Charger/Pad away from sinks, drinks, bathtubs, showers, rain and other sources of moisture. Moisture can cause electric shocks with any electronic device. Do not disassemble, crush, short circuit or incinerate the SanDisk Ixpond Wireless Charger 15W Charger/Pad as it may cause fire, injury, burns or other hazards.

Keep the SanDisk Ixpond Wireless Charger 15W Charger/Pad away from direct sunlight, moisture and temperature extremes. Do not bend, flex or drop your SanDisk Ixpond Wireless Charger 15W Charger/Pad. The user is responsible for complying with all environmental, safety and other usage specifications.

### Safety Compliance

Summary of compliance with National Differences: CA=Canada, US=USA. IEC 62368-1:2014 and EN 62368-1:2014+AC: 2017.

### CE Compliance For Europe

Hereby, Western Digital declares compliance of this equipment to the applicable Council Directives of the European Union, including the EMC Directive (2014/30/EU), the Radio Equipment Directive (2014/53/EU) and the Low Voltage Directive (2014/35/EU).

Radio Technology	Frequency	Max Transmitter Power
Qi	127.7 KHz	<65.59 dB $\mu$ A/m @10m

Por la presente, Western Digital declara el cumplimiento de este equipo con las directivas aplicables del Consejo de la Unión Europea, incluidas EMC (2014/30/EU) y RED (2014/53 / EU), la Directiva ERP (2009/125 / EC) y la Directiva de bajo voltaje (2014 / 35 / UE).

Con la presente, Western Digital dichiara la conformità di questa apparecchiatura alle direttive del Consiglio applicabili dell'Unione europea, tra

cui la direttiva EMC (2014/30/EU) e RED (2014/53 / UE), ERP (2009/125 / CE) e la direttiva sulla bassa tensione (2014 / 35 / UE).

Par la présente, Western Digital déclare que cet équipement est conforme aux directives du Conseil de l'Union européenne, y compris aux directives EMC (2014/30/EU) et RED (2014/53 / EU), à la directive ERP (2009/125 / CE) et à la directive basse tension (2014 / 35 / UE).

Hiermit erklärt Western Digital, dass dieses Gerät den geltenden Richtlinien des Rates der Europäischen Union einschließlich EMC (2014/30/EU) und RED (2014/53 / EU), der ERP-Richtlinie (2009/125 / EG) und der Niederspannungsrichtlinie 35 / EU).

## Industry Canada Statement

Do not place foreign materials, such as metal objects or magnets, between the mobile device and the wireless charger. This may cause the mobile device to not charge properly or may cause damage due to overheating.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### **Radiation Exposure Statement:**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

### **Déclaration d'exposition aux radiations:**

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

## FCC Class B Information

NOTE: This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the device.

**FCC Caution:** Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the device.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

## ICES-3(B)/NMB-3(B) Compliance Statement

Cet appareil numérique de la classe B est conforme à la norme NMB-003(B) du Canada.

This device complies with Canadian ICES-003 Class B.

## Korea

해당무선설비는 운용 중 전파 혼신 가능성이 있으므로 인명구조와 관련된 서비스는 할 수 없습니다. "해당무선설비는 운용 중 전파 혼신 가능성이 있음." 해당 무선설비는 전파 혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음. ""가정에서 사용할 경우 타 기기에 전파 간섭을 일으킬 수 있으므로, 업무용으로만 사용할 수 있습니다"라는 문구를 사용자 설명서 또는 기기에 명시할 것"" ""해당무선설비는 운용 중 전파 혼신 가능성이 있으므로 인명구조와 관련된 서비스는 할 수 없습니다

## Warranty Information

### Obtaining Service

Please go to [www.sandisk.com/wug](http://www.sandisk.com/wug) for more information on making a warranty claim. If it is determined that your product may be defective, you will receive an RMA and product return instructions. You are responsible for any expenses associated with a claim under SanDisk's Limited Warranty. You must send your product in a secure, prepaid package, to the address provided with your RMA number. Proof of purchase is required for all warranty claims.

## Limited Warranty

This product is subject to the applicable limited warranty terms and conditions, as defined in [www.sandisk.com/wug](http://www.sandisk.com/wug). The term of your limited warranty is for 2 years in the United States and other regions.

## Contact Information

**Americas:** Western Digital Technologies, Inc., 951 SanDisk Drive, Milpitas, CA 95035, U.S.A.

**Europe:** Western Digital Technologies, Inc., 2-4 bd des Iles, Bat A, 92130 Issy les Moulineaux, France

**United Kingdom:** Western Digital (UK) Limited, Hamilton House, Regent Park, Kingston Rd, Leatherhead, Surrey, KT22 7PL, UK

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