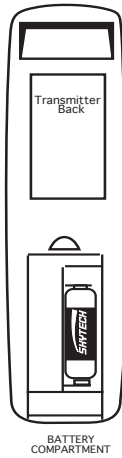


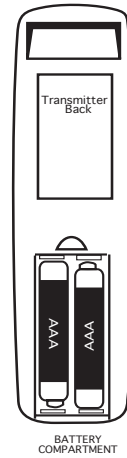
# TROUBLE SHOOTING FOR 1410-A or 1420-A SERIES REMOTES

1. Make sure new or good batteries are installed properly in the transmitter. Make sure that the transmitter is within 20' – 25' range of the receiver.

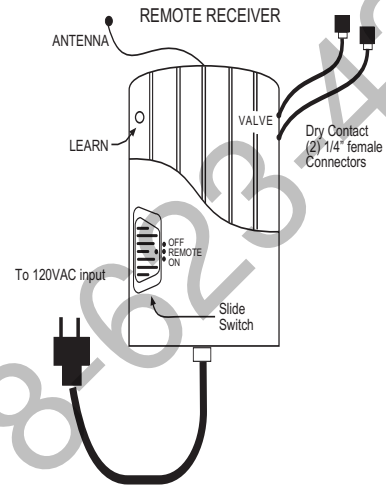
**1410-A  
Transmitter Battery location**



**1410T/LCD-A & 1410 TH-A  
Transmitter Battery location**



**1410-A Series  
Receiver**



2. As a test, slide the button switch to the “ON” position of the receiver. (The burner should ignite.)

Does light:

- Move receiver switch back to the “REMOTE” position. Go to step 3.

Doesn't light:

- Check to see if the main gas supply is in “ON”,
- Is the pilot lit?
- Valve knob in “ON” position,
- Check and make sure rocker switch **ON FIREPLACE** is in “REMOTE” or “OFF” position,
- If burner still doesn't light go to step 4.

3. Push the “ON” button on the transmitter (you should hear a “BEEP” coming from the receiver) the burner should ignite.

If the burner doesn't light:

- If no “BEEP” is heard push and hold “LEARN” button for 10 seconds or more on the face of the receiver. Release, you should hear 3 “BEEP”.
- Then press and release the “LEARN” button, you should hear a “BEEP”.
- Then push the “ON” button on the transmitter within 5 seconds; you should hear several “BEEPS”.

4. If step 2 and 3 do not work, then please call Skytech Products Group @ 855.498.8324 or email [support@skytechpg.com](mailto:support@skytechpg.com) for tech support.