

User manual

How to use—Y39

Step 1

Search and download the application **AIR-LOOK** in the Apple or Android appstore or scan the QR code to download the APP directly as shown in Figure.

Please choose the corresponding APP to install based on the mobile operating system you are using.

Additionally: Apple system Ear pick scoop operation video; Android system Ear pick scoop operation video.



APP download



Apple system Ear pick scoop operation video



Android system Ear pick scoop operation video



Step 2

Press the power button for 2 seconds to turn on, the blue light will blink indicating the device is in a waiting-to-connect state.

Step 3

Enter the phone settings, turn on Bluetooth and Wi-Fi. Find the device name starting with **AIR-ES-****** in the list of wireless LAN.

Click the device with this name, and the blue light will stay on once the connection is successful.

Step 4

Upon successfully establishing a WiFi connection, launch the AIR-LOOK APP tap on Start, and the imaging interface will emerge, ready for use.

! Warm Reminder

1. Image/Display Issues (No image, frozen screen, artifacts):

- First Step: Ensure your phone is connected to the device via Wi-Fi.
- Next Step: Try restarting the device or the mobile app.

2. Power Issues (Won't turn on, LED flashing):

Charge the device immediately.

3. Connection Failure ("Unable to establish connection"):

- Likely Cause: The Visual Ear Pick is linked to a previous device.
- Solution: Power off the unit, reboot it, then try reconnecting.

4. Indicator Light Status:

- Powering On: Light blinks.
- Wi-Fi Connected: Light stays solid (lit).
- Low Battery: Light flashes rapidly.
- Charging: Light stays solid (lit).
- Fully Charged: Light turns off.

5. Positioning for Clear View:

Due to the ear canal's curvature, gently adjust the ear speculum's position during use to get a clear view of the eardrum.

6. Optimal Focus:

- The lens is fixed-focus. Objects appear sharpest when 1.5 to 2 cm away.
- Fine-tune the distance between the ear speculum and the ear to achieve precise focus and a clear image.

! Precautions

1. Check Surroundings: Survey your environment before use. Do not use the product where people are actively moving to avoid collisions and injuries.

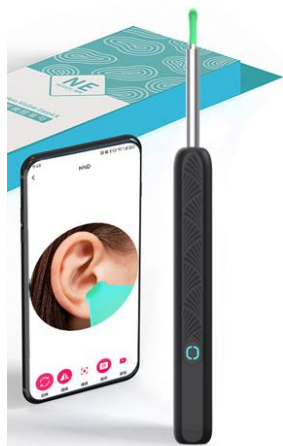
2. Child Safety: Children should not use this product alone to prevent accidental injury.

3. Water Damage: Do not submerge the main unit in liquids.

4. Battery Maintenance: The product has an internal rechargeable lithium battery. If not used frequently, charge it at least once a month.

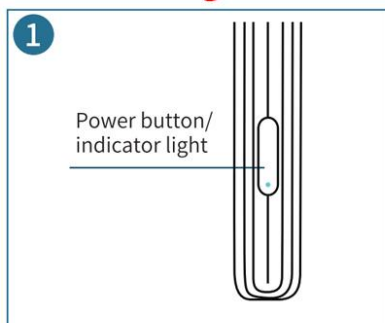
5. Normal Heating: The product temperature may rise slightly during use (not exceeding 45°C / 113°F). This is normal; please use with confidence.

6. Charging Safety: Do not charge the product with a charger or power bank that has an output voltage higher than 5V. Use only a standard 5V charger.



NE3-D

Step 2-Android system connecting method



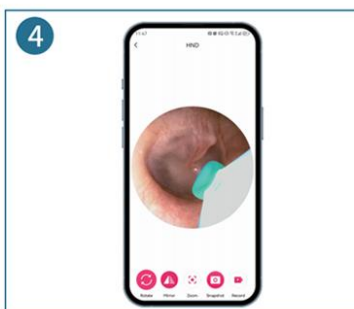
1
Holding down the power button for 2 seconds till the blue light flashing.
It means the earpick is ready to connect with APP.



2
Click
Click here to change the language
After click the APP icon, comes the above interface.



3
Select to connect WIFI:
HNDEC 55-XXXXXX



4
Return to the APP and start to use. The blue light changes from flashing to keeping on, which means successful connection.

Product Notes

1. Lens Cleaning

—If the image is unclear, gently wipe the lens with a dry cotton swab.
—For thorough cleaning, use a professional alcohol swab.

2. Safety During Use

—Always observe surroundings before operation. Do not use when people are moving nearby to prevent accidents.
—Not suitable for children under 5 years old.
—Children must never use this product alone. Adult supervision is required at all times.
—Keep the product out of reach of children when not in use.

3. Usage Restrictions

—Do not submerge the endoscope in liquids to avoid damage.
—Lens heating during use is normal (non-hazardous).
—For personal care only. Not a medical device.

4. Storage

—Store in a cool, dry place, away from fire, heat sources, and corrosive substances.

Charging Instructions

1. Before Charging

—Hold down the power button to fully shut down the device.

2. Charging Status

—Red indicator light stays on while charging.
—Light turns off when fully charged.

Troubleshooting Guide

1. Screen Frozen / Stuck

—Cause A: Exceeding data transmission range.
√Fix: Use the product closer to the connected phone.

—Cause B: Low battery.
√Fix: Charge immediately.

2. Unstable or No WiFi Signal

—Cause A: Low battery weakens signal.
√Fix: Fully charge before use.

—Cause B: Out of transmission range (typically ~10m/33ft).
√Fix: Stay nearer to the phone.

—Cause C: WiFi interference from crowded networks.
√Fix: Move to an area with fewer competing WiFi signals.

3. No Image Display

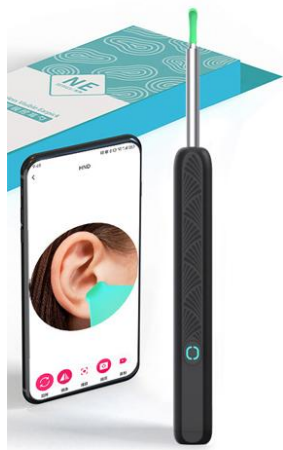
—Cause A: Incorrect WiFi connection.
√Fix: Ensure the phone connects to the exact WiFi name of your device.

—Cause B: Software glitch (blue light on but no display).
√Fix:

- ① Close the mobile app.
- ② Power off the device.
- ③ Restart both and reconnect.

User manual

How to use—NE3-D



NE3-D

Step 1-App download

Please search on App Store / Google Play for HND to download and install.



You can also use your mobile phone browser to scan the QR code to download and install.

Android China

Android Google Play

IOS app store

IOS

After scanning the code, open the IOS App Store to download and install. You can also search for HND to download and install in the App Store directly.

Android China

Android Google Play

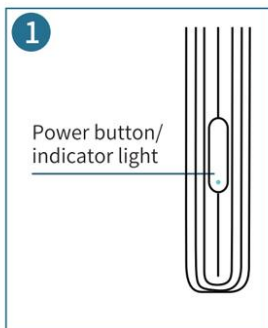
IOS app store

Attention:
If there is a safety reminder during the installation process, choose to continue the installation!

Android

After scanning the code, open the Android google play to download and install it through a third-party browser.

Step 2-IOS system connecting



Power button/
indicator light

Holding down the power button for 2 seconds till the blue light flashing. It means the earpick is ready to connect with APP.



2

Click

Click here to change the language

After click the APP icon, comes the above interface



3

Select the "WLAN" option and let it on.



4

Select to connect WIFI: HNDEC 55-XXXXXX



5

Return to the APP and start to use. The blue light changes from flashing to keeping on, which means successful connection.