

**DISPL 7AY
GREATNESS**

TCL TAB10_{S5G}

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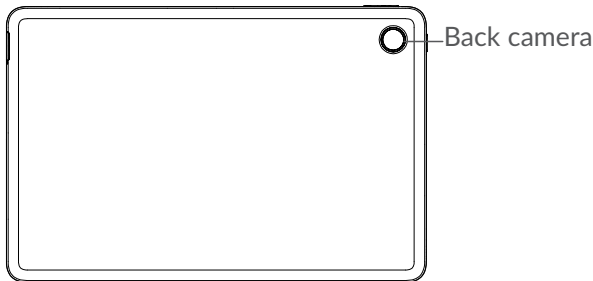
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1 Your device.....

1.1 Keys and connectors





- <** **Back button**
- Touch to go back to the previous screen, or close a dialog box, options menu, the Notification panel, etc.

- **Home button**
- From any application or screen, touch to return to the Home screen.
 - Long press to turn on Google Assistant. You can get help such as getting directions and restaurant information based on the content detected on the screen.

- ≡** **Recent Apps button**
- Touch to view applications you've recently accessed.

Power key

- Press **Power** key: Lock the screen/Light up the screen.
- Press and hold **Power** key: Show the pop-up menu to select from **Power off/Restart/Airplane mode/Cast**.
- Press and hold **Power** key & **Volume down** key to take a screenshot.
- Press and hold **Power** key & **Volume up** key for at least 10 seconds to force reboot.
- Quickly double-press **Power** key to open the camera and take a photo.

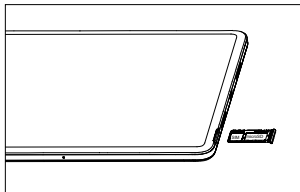
Volume keys

- Adjust the media volume while listening to music or watching a video, or streaming content.
- While using the **Camera** app, press **Volume up** or **down** key to take a photo or touch and hold to take several photos.

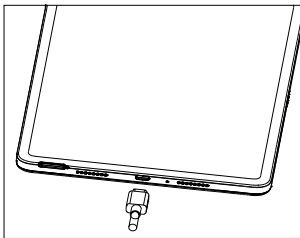
1.2 Getting started

1.2.1 Setting up

Insert or remove your microSD card.



Charging the battery



You are advised to fully charge the battery (🔋). Charging status is indicated by a percentage displayed on screen. The percentage increases as the tablet is charged.



To reduce power consumption and energy waste when the battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, GPS, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

1.2.2 Powering on your tablet

In the shutdown status, hold down the **Power** key until the tablet powers on, unlock your tablet (Swipe, PIN, Password or Pattern) if necessary and confirm.

1.2.3 Powering off your tablet

Press and hold **Power** key & **Volume up** key simultaneously until options appear, then select **Power off**.

1.3 Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your Home screen for quick access. Touch the **Home** button to switch to the Home screen.



① Status bar

- Status/Notification indicators
- Swipe down to open the Notification panel.

④ Google Search bar

- Touch ② to enter text search screen
- Touch ③ to enter voice search screen


⑤ Favorite tray applications

- Enter the application.
- Long press to move or remove applications.

Auto-rotate screen

From the app list, touch **Settings** > **Display** > **Auto-rotate screen** to enable the function.

1.3.1 Using the touchscreen

Touch 

To access an application, touch it with your finger.

Long press 

To enter the available options for an item, long press the item. For example, select a contact in Contacts, long press this contact, an option list will appear.

Drag



Long press an item and drag it to another location.

Slide/Swipe



Slide the screen to scroll up and down the applications, images, and web pages. You can slide the screen horizontally too.

Flick



Similar to swiping, flicking is a lighter and quicker stroke.

Pinch/Spread



Place two fingers on the screen surface and draw them apart or together to scale an element on the screen. Double touch the screen to zoom in/out.

Rotate



Automatically change the screen orientation from portrait to landscape by turning the tablet sideways to have a better screen view.

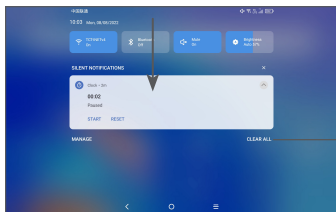
1.3.2 Status bar

From the Status bar, you can view both tablet status (on the right side) and notification information (on the left side).

Swipe down the status bar to view notifications and swipe down again to enter the Quick settings panel. Swipe up to close it.

Notification panel

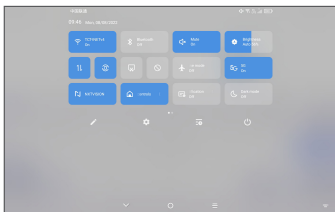
Swipe down the Status bar to open the Notification panel to read detailed information.



Clear all notifications
(ongoing notifications
will remain)

Quick Settings panel

Swipe down the Status bar twice to access the Quick Settings panel where you can enable or disable functions or change modes by tapping the icons.



1.3.3 Locking and unlocking your screen

To protect your tablet and privacy, you can lock the tablet with a pattern, PIN, or password, etc.

To create a screen unlock pattern

- From the Home screen, touch **Settings** > **Security & Biometrics** > **Screen lock**.
- Set your own pattern.

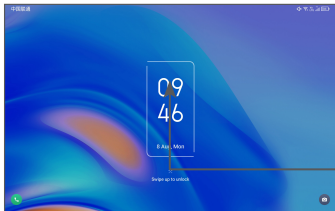
To lock tablet screen

If your tablet remains inactive for a period of time, it will automatically lock the screen and enter sleep mode to save power. Go to **Settings** > **Display** > **Sleep** and select a screen timeout period. You can also manually lock the screen by pressing the Power key once.

To unlock the tablet screen

Press the **Power** key once to light up the screen, swipe up and unlock the screen with the method you have set.

If you have chosen **Swipe** as the screen lock, you can press the **Power** key to light up the screen, then swipe up to unlock the screen.



Swipe up to
unlock the screen

1.3.4 Personalising your Home screen

Add

You can long press a folder, an application or a widget and drag the item to your preferred Home screen.

Reposition

Long press an item and drag it to the desired position and then release. You can move items both on the Home screen and the Favourite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

Remove

Long press an item and drag it up to the top of the **Remove** icon, then release.

Create folders

To improve the organisation of shortcuts or applications on the Home screen and the Favourite tray, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

Wallpaper customisation

Long press an empty area on the Home screen, then touch **Wallpapers** to customise wallpaper.


1.3.5 Widgets and recently used applications

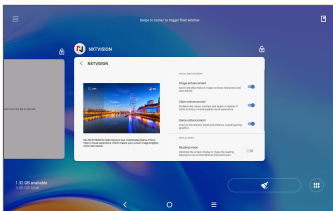
Consult widgets

Long press the empty area on the Home screen, then touch **Widgets** to display all widgets.


Touch the selected widget and slide it to move to your preferred screen.

Consult recently used applications

To consult recently used applications, touch the **Recent Apps** button . Touch a thumbnail in the window to open the application.



Touch one thumbnail and slide it up to close an application.

Touch  at the bottom of the screen to close all of the running applications.

Touch  to see all of the running applications.

1.3.6 Volume adjustment

Using the volume key

Press the **Volume** key to adjust the volume.

From the Home screen, touch **Settings > Sound** to set the volume for media, notifications, alarms, etc.

2 Text input.....

2.1 Using the onscreen keyboard

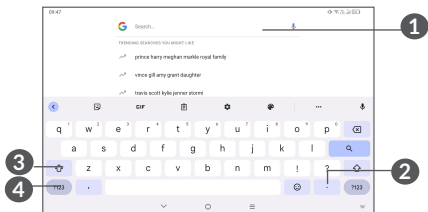
Onscreen keyboard settings

Go to **Settings > System > Languages & input > Virtual keyboard**, touch the keyboard you want to set up and a series of settings will be available.

Adjust the onscreen keyboard orientation

Turn the tablet sideways or upright to adjust the onscreen keyboard orientation. You can adjust it by changing the settings (**Touch Settings > Display > Auto-rotate screen**).

2.1.1 Gboard



- 1 Enter text or numbers.
- 2 Long press to select symbols.

- 3 Switch between "abc/Abc" mode; Press twice quickly to switch to "ABC" mode always.
- 4 Switch between symbol and numeric keyboard.

2.2 Text editing

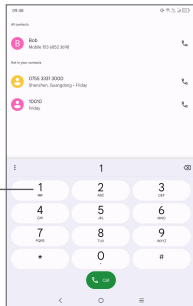
You can edit the text which you have entered.



- Long press or double tap within the texts you want to edit.
- Drag the tabs to change the selected texts.
- The following options will appear: **Cut**, **Copy**, **Share**.
- If you have previously cut or copied any text, touch and hold the area next to the cursor, and **Paste**, **Select all** will appear, touch **Paste** which allows you then paste the text at the current location.



5 Favourites


6 Call the previewed number.


Long press to
access voicemail




Enter the desired number from the dial pad and touch  to place the call, or select a contact from **Contacts** or **Call logs** by sliding or touching tabs and then touch  to make the call.

The number you entered can be saved to **Contacts** by touching the **Create new contact** icon  or the **Add to a contact** icon .


If you make a mistake, you can delete the incorrect digits by touching .

To making a phone call, touch .

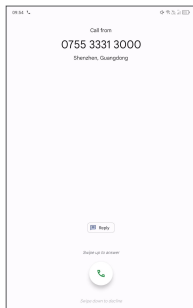
International call

To dial an international call, long press 0 to enter “+”, then enter the international country prefix followed by the full phone number and touch .

Emergency call




If your tablet has network coverage, dial the emergency number and touch  to make an emergency call. This works even without a SIM card and without typing the PIN code.

3.1.2 Answering or rejecting a call



When you receive a call, a call window will be presented on top of the screen. Touch **DECLINE** to dismiss a call or **ANSWER** to answer a call. Touch the call window to open the phone call screen.

On the phone call screen:

- Swipe  up to answer the call;
- Swipe  down to reject the call;
- Touch  to reject the call by sending a preset message.

3.1.3 Calling your voicemail

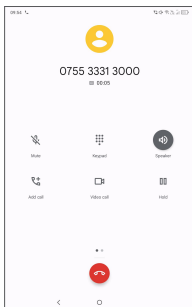
Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time.









To access your voicemail, long press .

If you receive a voicemail,  appears on the Status bar. Open the Notification panel and touch **New voicemail**.

3.1.4 During a call

To adjust the volume during a call, press the **Volume** key.




-  End the current call.
-  Touch to add another call.
-  Display the dial pad.
-  Touch to open the speaker.
-  Touch once to mute the current call. Touch this icon again to unmute the call.
-  Tap to start a video call.
-  Tap to hold the phone call.
-  Swipe left from the calling screen, touch this icon to turn the camera on.

3.1.5 Managing multiple calls

With this tablet you can handle multiple calls at the same time.





Swap calls

When you accept two calls, touch  to switch between two lines. The current call will be put on hold.


Conference calls ⁽¹⁾

You can set up a conference call as follows.


⁽¹⁾ Depending on your network operator.

- Place a call to the first participant of the conference call.
- Touch  to add another call.
- Enter the phone number of the person you want to add to conference and touch . You can also add participants from **Call log** or **Contacts**.
- Touch  to merge calls.
- Touch  to end the conference call and disconnect all callers.

3.1.6 Phone call settings

Touch  from the **Call** screen, then touch **Settings** to set phone and contacts.

3.2 Call logs

You can access your call log by touching  from the **Phone** screen to view missed calls, outgoing calls and incoming calls.

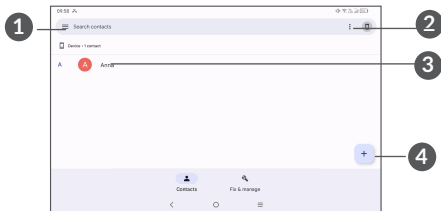
3.3 Contacts

Contacts enables quick and easy access to the contact you want to reach.


You can view and create contacts on your tablet and synchronise them with your Gmail contacts or other applications.

3.3.1 Consult your Contacts


To see your contacts, touch  from the App drawer.



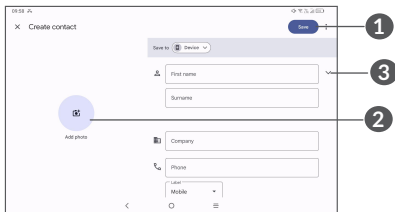
- 1 Display the contacts list option menu.
- 2 Touch to search contacts.
- 3 Long press to select contact(s) to delete.
- 4 Add new contacts.

 Deleted contacts will also be removed from other applications on the tablet or web the next time you synchronise your tablet.

3.3.2 Adding a contact

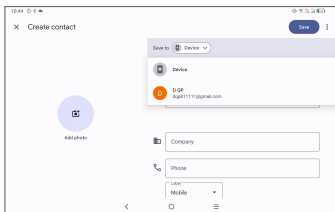
Touch  in the contact list to create a new contact.

You are required to enter the contact's name and other contact information. By scrolling up and down the screen, you can move from one field to another.



- 1 When finished, touch this icon to save
- 2 Select a picture or take a photo for the contact.
- 3 Touch to open available labels.

You also can add a contact to the Google account or Device as your Google account has been signed in, as shown below:




Add to/Remove from Favourites ⁽¹⁾

To add a contact to favourites, you can touch a contact to view details then touch ☆ to add the contact to favourites.

To remove a contact from favourites, touch ★ on the contact details screen.

3.3.3 Editing your contacts

To edit contact information, touch  in the contact details screen.

When finished, touch **Save** to save.

3.3.4 Importing, exporting and sharing contacts

This tablet enables you to import contacts from your internal storage to your tablet, and export your tablet contacts via a .vcf file for sharing with others.

To import contacts:


From the Contacts screen, touch **Fix & manage** to open the options menu. Touch **Import from file**

⁽¹⁾ Only tablet contacts and account contacts can be added to Favourites.

To export and share contacts:

If you have add Contacts, from the Contacts screen, touch **Fix & manage** > **Export** to file to export the contact in .vcf format, then click Save.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, Gmail.

Touch and hold a contact you want to share, touch  Share on contact details screen, and then select the application to perform this action.

3.3.5 Displaying contacts

From the Contacts screen, touch **Fix & manage**, then touch **Settings** > **Sort by**, you can chose to sort the contact by first name or last name. You also can setup the name format (First name first or last name first). In additriion, you also can choose the theme to to display the contact: Light, dark or system default.

3.3.6 Synchronising contacts in multiple accounts

Contacts, data or other information can be synchronised from multiple accounts, depending on the applications installed on your tablet.

To add an account, touch **Fix & manage** on the contact screen, then touch **Settings** > **Accounts** > **Add account**.

You are required to select the kind of account you are adding, like DUO, Exchange, and Google, etc.

As with other account setups, you need to enter detailed information, like username, password, etc.

You can remove an account and all associated information from the tablet. Touch the account you want to delete then select **REMOVE ACCOUNT**.

Auto-sync

Touch **Fix & manage** on the contact screen, then touch Settings > Accounts, and enter the Users & accounts screen, touch on your account then touch **Account sync** to synchronize contacts.

4 Calendar, Clock, and Calculator

4.1 Calendar

You can use **Calendar** to keep track of important meetings, appointments, etc.


To view the calendar and create events, open Google apps folder from Home screen, then touch **Calendar**.

4.1.1 Multimode view


You can display the Calendar by **Schedule, Day, Week,** or **Month**, touch ≡ to select.

4.1.2 To create new events



You can add new events from any Calendar view.

- Touch .
- Fill in all required information for this new event. If it is a whole-day event, you can select **All-day**.
- Invite guests to the event. Enter the email addresses of the guests you want to invite with commas to separate. The guests will receive an invitation from Calendar and Email.


- When finished, touch **Save** from the top of the screen.

To quickly create an event from the Week view screens, touch an empty spot to select a target area which will then turn , then touch the pop-up dialogue box to edit the event.

4.1.3 To delete or edit an event

To delete or edit an event, touch the event to enter its details screen. Touch  to edit the event, or touch  and then **Delete** to delete.

4.1.4 Event reminder

If a reminder is set for an event, the upcoming event icon  will appear on the Status bar as a notification when the reminder time arrives.

Swipe down the Status bar to open the Notification panel and touch an event name to view the Calendar notification list.

Touch the **Back** button to keep the reminders pending in the Status bar and the Notification panel.

4.2 Clock

Your tablet has a built-in clock. Swipe up the Home screen, then touch **Clock**.


4.2.1 Clock


To view the world clock, touch **Clock** on the screen.

Touch  to add a city.


4.2.2 Alarm

From the Clock screen, touch **Alarm** on the screen.

Turn on  to enable the alarm.


Touch  to add a new alarm:

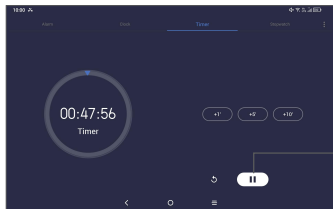
Touch a currently existing alarm to enter the alarm editing screen.

To delete a an alarm, touch the currently existing alarm and hold on for seconds, then touch the  to delete.

4.2.3 Timer

From the Clock screen, touch **Timer** on the screen.






- Enter the time. The time should be typed in hour, minute and second number sequence.
- Touch  to start the countdown.




Pause/play

4.2.4 Stopwatch

From the Clock screen, touch **Stopwatch** on the screen.



- Touch  to start the Stopwatch.
- Touch  to show a list of records according to the updated time.
- Touch  to halt the total and lap times. These will only restart after  is touched.
- Touch  to delete the record.

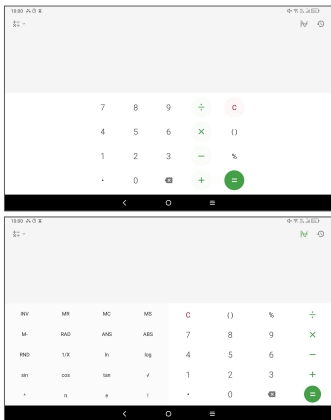
4.2.5 Adjust Clock settings

Touch  and then **Settings** to access **Clock** and **Alarms** settings.

4.3 Calculator

To solve mathematical problems with Calculator, swipe up from the home screen, then touch Calculator.

There are two panels available: Basic panel and Advanced panel. Touch  or  to switch between panels, select one of the following two ways:




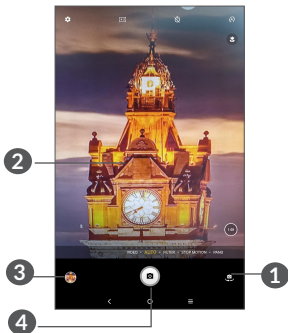
Touch **C** to delete all at once.

5 Multimedia applications.....

5.1 Camera



Before using the camera, make sure that you remove the protective lens cover to avoid it affecting your picture quality.

To take a photo or video, touch  from the Home screen.








- 1 Switch between front and rear camera.
- 2 Spread fingers apart to zoom in, or pinch fingers together to zoom out.
- 3 View the photos or videos you have taken.
- 4 Take a photo.

To take a photo

Touch  to capture. The photo will be automatically saved. You can also long press  to take burst shots.

To take a video

Touch **VIDEO** to change the camera mode to video, then touch  to start video recording. You can also touch the right icon  to take a picture during video recording.

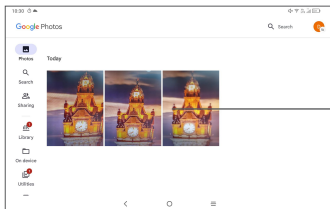
Touch  to pause video recording and touch  to continue. Touch  to stop recording. The video will be automatically saved.

5.2 Photos

Photos act as a media player for you to view photos and play videos. In addition, a set of further operations to photos and videos are available for your choice.

To view the photos you have taken, slide up from the Home screen, then touch **Photos**.

Photos and videos are displayed by albums.




Select photos for further operation.

Working with pictures


Find the photo you want to work on, and touch the photo to enter the full-screen photo view.

Touch  to share the photo.

Touch  to edit the photo or video.



Touch  to delete this photo.

Touch  to view the detailed information of the photo.

Touch  on the upper right corner of the screen to select **Use as** to set the picture as Contact photo or Wallpaper.

Batch operation

The Photos provide a multi-select function, so that you can work with photos/videos in batches.

On **Photos** screen, long press a photo or video to activate batch operation mode, then touch videos/photos you want to work with. Touch  to delete selected files. Touch  to share selected files.

6 Others.....

6.1 Support Centre

Support Centre helps you to learn more about Hot FAQs, operation instructions, troubleshooting, etc. You can also feedback your comments to us through it.

6.2 Other applications ⁽¹⁾

The previous applications in this section are preinstalled on your tablet. To read a brief introduction of the preinstalled 3rd party applications, refer to the leaflet provided with the tablet. To download and install more 3rd party applications, use the Google Play Store application.

⁽¹⁾ Application availability depends on country and operator.

7 Google applications

Google apps are preinstalled on your tablet to improve work efficiency and help you enjoy life.

This manual briefly introduces the apps. For detailed features and user guides, refer to related websites or the introduction provided in the apps.

You are recommended to register with a Google account to enjoy full functionality.

7.1 Chrome

A web browser with which you can surf the internet.

Your bookmarks, browsing history, and settings across all devices on which the browser is installed can be synchronised with your Google account.

7.2 Gmail

As Google's web-based email service, Gmail is configured when you first set up your tablet. With this application, you can send and receive emails, manage emails by labels, archive emails, etc. Emails can be automatically synchronised with your Gmail account.

7.3 Maps

Google Maps offers satellite imagery, real-time traffic conditions, and route planning for traveling by foot, car, or public transportation. By using this application, you can get your own location, search for a place, and get suggested route planning for your trips.

7.4 YouTube

YouTube is an online video-sharing application where users can upload, view, and share videos. Available content includes video clips, TV clips, music videos, and other content such as video blogging, short original videos, and educational videos. It supports a streaming function that allows you to start watching videos almost as soon as they begin downloading from the internet.

7.5 Play Store

Serves as the official app store for the Android operating system, allowing users to browse and download applications and games. Applications are either free of charge or at a cost.


In Play Store, search for the app you need, download it and then follow the installation guide to install the app. You can also uninstall, update an app, and manage your downloads.

7.6 Duo

A video chat mobile app. With phone numbers verified, users can easily video call people from their contact list.

8 Settings.....


To go to Settings, swipe up from the Home screen and touch **Settings**.

You can also swipe down from the notification panel and touch .

8.1 Wi-Fi

You can connect to the internet when your tablet is within range of a wireless network. Wi-Fi can be used on your tablet even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Touch **Settings** > **Wi-Fi**.
- Turn on .
- Once Wi-Fi is turned on, detected Wi-Fi networks are listed.
- Touch a Wi-Fi network to connect to it. If the network you selected is secured, you are required to enter a password or other credentials (you should contact the network operator for details). When finished, touch **CONNECT**.

To add a Wi-Fi network

When Wi-Fi is on, you can add new Wi-Fi networks according to your preference.

- Touch **Settings** > **Wi-Fi**.
- Touch **Add network**.
- Enter the name of the network and any required network information.
- Touch **SAVE**.

To forget a Wi-Fi network


The following steps prevent automatic connections to networks which you no longer wish to use.

- Turn on Wi-Fi, if it's not already on.
- On the Wi-Fi screen, touch the name of the saved network.
- Touch **FORGET** in the dialog that opens.

8.2 Bluetooth

Bluetooth is a short-range wireless communication technology that you can use to exchange data, or connect to other Bluetooth devices for various uses.

To turn on Bluetooth

- Touch **Settings** > **Bluetooth**.
- Turn on Bluetooth .

Your device name and other available devices will appear on screen.

To rename your device


- Touch **Settings > Bluetooth**.
- Touch **Device name**.
- Enter a name, and touch **RENAME** to confirm.

To pair/connect your tablet with a Bluetooth device

To exchange data with another device, you need to turn Bluetooth on and pair your tablet with the Bluetooth device with which you want to exchange data.

- Touch **Settings > Bluetooth**.
- Touch **+ Pair new device**.
- Touch a Bluetooth device you want to pair your tablet with in the list.
- In the dialog that pops up, touch **PAIR** to confirm.
- If the pairing is successful, your tablet will be connected to the device.

To unpair from a Bluetooth device


- Touch  beside the device you want to unpair from.
- Touch **FORGET** to confirm.

8.3 Mobile network

Enable Data Roaming allows you to use wireless data even when you're outside of your network's boundaries. You can select your preferred network type (with 5G or without 5G). Touch VoLTE, it will bring you the most direct feeling of shorter connection waiting time, as well as higher quality and more natural voice and video call effects. Touch Automatically select network, and the tablet will automatically select the available networks for you.

8.4 Connections

8.4.1 Airplane mode

Turn on **Airplane mode**  to simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

8.4.2 Hotspot & Tethering

To share your tablet's data connection via USB and Bluetooth, go to **Settings > Connections > Hotspot & Tethering** to activate these functions.

8.4.3 Data usage


Touch **Settings > Connections > Data usage**, you can check the total data usage every day, and the data usage of every App.

You also can set the Network restrictions, touch the Wi-Fi name, you can set the Wi-Fi data to **Automatic**, **Metered** and **Not metered**.

8.4.4 VPN

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network from outside that network. VPNs are commonly deployed by corporations, schools, and other institutions so that their users can access local network resources when not inside that network, or when connected to a wireless network.

To add a VPN

- Touch **Settings** > **Connections** > **VPN** and then touch .
- On the screen that opens, follow your network administrator's instructions to configure each component of the VPN settings.
- Touch **SAVE**.

The VPN is added to the list on the VPN settings screen.



Before adding a VPN, you should set a screen lock for your tablet.

To connect/disconnect to/from VPN

To connect to a VPN:


- Touch **Settings** > **Connections** > **VPN**.
- The VPNs you have added are listed. Touch the VPN you want to connect with.
- In the dialog that opens, enter any requested credentials and touch **CONNECT**.

To disconnect from a VPN:


- Touch the VPN you want to disconnect from. In the dialog that opens, touch **DISCONNECT**.

To edit/delete a VPN

To edit a VPN:

- Touch **Settings** > **Connections** > **VPN**.
- The VPNs you have added are listed. Touch the  icon next to the VPN you want to edit.
- After editing, touch **SAVE**.

To delete a VPN:

- Touch the  icon next to the selected VPN, then touch **FORGET** to delete it.

8.4.5 Private DNS

Touch to select private DNS mode.

8.4.6 Cast

This function can transmit your tablet content to TV or other device capable of supporting video over Wi-Fi connection.

- Touch **Settings > Connections > Cast** .
- Touch the device name you want to connect.

Note: your tablet need to connect Wi-Fi network first before using this function.

8.4.7 USB Connection

With the USB cable, you can transfer media files and other files between your internal storage and a computer. Touch **Settings > Connections > USB connection**, select **Transfer files** or **Transfer photos (PTP)**.

8.4.8 Printing

Touch Printing to activate Print services. You can select your Default print service or choose **Add service**.

8.4.9 Chromebook

Chromebook is a new kind of computer designed to help you get things done faster and easier. They run Chromrs OS, an operating system that has cloud storage, the best of Google built in, and multiple layers of security. Touch **Settings** > **Connected devices** > **Chromebook** and follow the instructions to enable Chromebook.


8.4.10 Nearby Share

Nearby Share is a service to send and receive files between Android devices located at proximity, A list of devices will appear in your proximity when using the Nearby Share feature, which you can share content with. When you tap on the receiver, they will be notified with the option to accept or decline the file you are sharing. Google's Nearby Share will then automatically choose the best protocol for fast and easy sharing using Bluetooth, Bluetooth Low Energy, WebRTC or peer-to-peer Wi-Fi. This means you can use Nearby Share even when you are completely offline.

8.4.11 Android Auto

Use App on your car screen.

8.5 Home screen & lock screen

Daily Board: touch  to show daily board including clock, weather, news, calendar and Google Assistant when charging and not using tablet.

Wallpapers: you can choose the default pictures or use photos as wallpaper.

Themes: you can choose the theme style (round style, square style or free style).


Home settings: you can set Home screen style, Home screen grid. Enable or disable the fill empty cells, that is, when apps are removed the empty cells will be filled automatically. Enable **Google feed**, you will enjoy the news feed service when swiping right from Home screen. Enable **Recent App**, and the recently used applications will be displayed in drawer. Enable **App icon badge**, you can choose shown with number or show without number when there is notifications. Enable **Wallpaper blur effect**, and you can make the wallpaper partially blur.

Default home app: You can customize your home app.

Notifications on lock screen: you can set to show all notifications or don't shown any notification.

Lock screen shortcut: you enable or disable to show the shortcut when the screen is locked.

Lock screen message: you can set the message displayed as the screen is locked.

Wake screen for notifications: enable it , when screen is dark, it turns on for new notifications.

8.6 Display

You can adjust the screen brightness level by dragging the brightness slider, or you can enable the **Adaptive brightness** to optimize brightness level for available light.

Turn on **Dark mode**, and the background of screen will be dark while the text will be white.


Turn on **Eye comfort mode**, which will filter out blue light and adjust the color temperature of display to reduce eyes strain, you also can set a schedule for when the eye comfort mode is enabled.

Sleep, you can set a time interval of inactivity.

Color mode & temperature: you can change display gamut based on display content (Vivid, Natural, Advanced).

Font size, touch font size and drag the slider to make the text on screen smaller or larger.

To rotate screen contents when device is rotated, touch **Auto-rotate screen**.

Status bar, touch **Display > Status bar**, then turn on  and you can see the network speed and battery percentage on the upper right corner of the screen.

Touch **Notifications icons folder**, then all of the notifications you received will be hidden in a separate icon.

8.7 NXTVISION

NXTVISION help to improve your multimedia (Game, Photo, Video) visual experience, which makes your screen image brighter, richer and clearer.

Visual enhancement: you can enable or disable the image, video and game enhancement.

Display mode: you can chose to enable the Reading mode, Eye comfort mode and Sunlight display mode. When you enable Reading mode then Eye comfort mode will be disabled, and vice versa, but Sunlight display mode can be enabled simultaneously when one of the above two is enabled.



Screen color: you can change display gamut based on display content.


8.8 Sound

- **Volume:** adjust the volume, or you can enable the silent mode.

- Ringtone: set ringtones for tablet, notification and alarm.
- Do not disturb: you can turn this mode on as scheduled, then incoming calls and notifications will be silenced (except for alarms), and the tablet will not wake up when the screen is off.
- Headset mode: ringtone will only be heard from headset if it is plugged in.
- More sound settings: you can set tones for Dial pad, Screen lock and Touch.

8.9 Notifications

- App icon badges: you can choose how to show the icon badges (with number or with a red spot) when apps receive new notifications.
- On the lock screen: you can choose to show all notifications or don't show any notifications.
- Lock screen quick settings: turn on , and the quick settings panel can be dragged down even in the lock screen.
- Notification icons folder: turn on , and all notification icons will be hidden in a separate icon.

- Mini notification: turn on , the notifications will be shown in the form of a small ball preview, and click it to open a floating window to reply to a message without interrupting your task.
- Manage app notifications: you can configure whether to block the notifications from this app.

8.10 Button & gestures

In this menu, you can set gestures for quick and convenient operations.

8.11 Advanced features

- Smart App Recommend, after connecting headset or speakers, you will be recommend with suitable applications on the launcher according to your habits.
- Smart landscape: enable smart landscape, when your tablet is in landscape orientation, third party applications can be displayed and operated on the landscape. Some app support dual-window display to simplify multitasking.
- Enabling the game mode gives you a better game experience. In addition, you can make a screen recording.


- Screen Recorder, enable the screen recorder in the quick setting panel, and you can set the video resolution, with or without sound, whether to record touch interaction in Advanced features.

8.12 Smart Manager

Smart Manager ensures your tablet is operating in top form by automatically scanning and optimising data usage to preserve battery levels, manage storage and protect against security threats. You can also do some manual settings for further optimisation.

8.13 Security & biometrics

Security status

- Google play protect: Play Protect regularly checks your apps and devices for harmful behaviour. You will be notified of any security risks found.
- Security update: You can check is there system update?
- Find My Device: turn on  to help you locate your device remotely, if you lose your device, it also can help you keep your data safe.

Device Security

- Screen lock: Choose screen lock such as None, Swipe, Pattern (draw an unlock pattern), Pin (set a PIN), Password (set a password).

- **Face lock:** This is a backup screen lock method, you can choose Face+Pattern, Face+PIN and Face+Password.
- **Smart Lock:** Smart Lock keeps your device unlocked when it's safe with you and locked when it detects that it's been put down.

Others

You can also set Device admin apps, Encryption & credentials, Trust Agents and Screen pinning in **Settings > Security & Biometrics**.

- Enabling Device admin apps allows **Find My Device** to lock or erase a lost device.
- **SIM card lock:** you can set a PIN for SIM as in such a way to lock the SIM.
- **Encryption & credentials,** you can see the encryption and credential information of your device.
- **Trust agents** is a service that tells the system whether the current device environment is trusted. When a trust agent thinks it can trust the current environment, it will notify the system through a callback, and the system will decide how to bypass the device's security configuration. A typical example is: when in a trusted environment, the system grants the user the ability to bypass the lock screen.

- Screen Pinning is an option used to pin single screen or an app on device. As if you want that present screen opened on your device is only shown on screen and pressing any button or switching app does not happen, then you can pin screen using Screen Pinning.

8.13 Location

Touch **Use Location**, you can see apps have requested location recently. You can set the App-level permissions (Allow all the time/Allow only while using the app/ask every time/don't allow).

8.14 Privacy

Privacy dashboard: touch and you can see which apps recently used permissions.

Permission manager: touch and you can control app access to your data.

Microphone access, enable it, and microphone can be available for all services and apps.

Show passwords, enable it, and characters will be displayed briefly as you type.

8.15 Safety & emergency

This function is designed to allow you to be rescued faster when you are in danger.

Add medical information and emergency contacts can help first responders in an emergency.

You also can enable the emergency SOS, then by pressing the power button quickly 5 times or more, the SOS alert will be send out.

Enable the emergency location service, then when you call or text an emergency number, your device can automatically send its location to emergency response partners.

Wireless Emergency Alerts: WEA is a public safety system that allows your tablet to receive geographically targeted, text-like messages alerting them of imminent threats to safety in their area.

8.16 Apps

Touch to view details about the applications installed on your tablet, to manage their data usage or force them to stop.

In the **Permissions Manager** menu of an application, you can grant permissions for the app, such as allowing the app to access your **Camera, Contacts, Location**, etc.

8.17 Storage

You can see the total usage of storage, and the usage of each part such as System, Apps, Trash, Document & other, Games, Audio, Video and Image. You also can enable **Storage manager** to manage your storage automatically.

8.18 Users & accounts

With a single tap, fill in password, addresses, credit cards and other information saved to your Google Account. Fill in password across apps.

Touch **Add account** to add an account for owner. You can have multiple accounts. if you want to delete an account, touch the account, then touch REMOVE ACCOUNT.

Emergency information, you can add medical information and emergency contacts as in such a way to get you rescued quickly when you are in danger.

Enable **Automatically sync data**, and the apps will refresh data automatically.

8.19 Digital Wellbeing & parental controls

In this menu you can find how much time you have spent on the tablet and even on each app. You can customise the time limit for using the tablet so that have a healthy and balanced life. In addition, parents are able to restrict their children's usage time to manage their browsing habits.

8.20 Google

Touch to configure your Google account and services settings.

8.21 Accessibility

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your tablet.

8.22 System


8.22.1 About tablet

This contains information such as device specification, Legal information, Model type, Build number, etc.

8.22.2 Languages & input

Touch to configure language settings, the Virtual keyboard, Spell checker, pointer speed, etc.

8.22.3 Backup

Turn on  to back up your tablet's settings and other application data to Google servers. If you replace your tablet, the settings and data you've backed up will be restored onto the new device when you sign in with your Google account.

8.22.4 Users

Share your tablet by adding new users. Each User has a personal space on your tablet for custom Home screen, accounts, apps, settings, and more.

8.22.5 Regulatory & safety

Touch to view product information such as the model, the place of origin, the certification, etc.

9 Making the most of your tablet

9.1 FOTA Upgrade

Use the FOTA (Firmware Over The Air) Upgrade tool to update your tablet's software. To access **Updates**, from the app list, touch **Settings > System > System Update**.

If you want to update the system, touch **CHECK FOR UPDATES** and when that's finished, your tablet will have the latest version of the software.

During FOTA downloading or updating, to avoid errors in locating the correct update packages, do not change your default storage location.

10 Accessories.....

Standard accessories

1. Charger
2. USB Cable
- 3.Quick Start Guide
4. Product safety information leaflet



- Accessories depend on countries.

11 Troubleshooting.....

Before contacting the service center, here are some instructions to help you troubleshoot your device:

- For optimal operation, fully charge the battery.
- To improve the tablet's performance, remove unnecessary files or apps on your tablet.
- Update your tablet's software, go to **Settings > System > System updates**.
- Reset your tablet via **Erase all data (factory reset)**. Touch **Settings > System > Reset > Erase all data (factory reset)**. Another method is to hold down the **Power** key and the **Volume up** key at the same time when your tablet is powered off. All your tablet data will be lost permanently. It is strongly advised to fully back up your tablet data before resetting.

Carry out the following checks:

My tablet can't be switched on or is frozen

- When the tablet can't be switched on, charge for at least 20 minutes to ensure the minimum battery power needed. Then switch it on again.

- When the tablet falls into a loop during power on animation and the user interface can't be accessed, press and hold the **Power** key to reset. This eliminates any abnormal OS booting issues caused by third party applications.
- If neither method is effective, reset the tablet by pressing the Power key and the Volume up key at the same time, selecting a language, and then selecting **Wipe data/Factory reset**. Press the **Volume** key to select, and press the **Power** key to confirm each selection.

My tablet has not responded for several minutes

- If your tablet doesn't respond, turn off your tablet by pressing and holding the Power key & Volume up key simultaneously for at least 10 seconds until it turns off and then restart it again.
- If it still doesn't work, reset the tablet.

My tablet turns off by itself

- Check that your screen is locked when you are not using your tablet, and make sure that the **Power** key is not accidentally pressed while the screen is unlocked.
- Check the battery charge level.
- If it still doesn't work, reset the tablet or update software.

My tablet can't charge properly

- Make sure that you are using the **TCL** charger that comes with the tablet.
- If your tablet has a removable battery, make sure that your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charging indicator on the screen.
- Make sure that charging is carried out under normal conditions (0°C (32°F) to 40°C (104°F)).
- When abroad, check that the voltage input is compatible.

My tablet can't connect to a network or "No service" is displayed

- Try connecting to the network by moving to another physical location.
- Verify the network coverage with your operator.
- Check with your operator that your SIM card is valid.
- Try connecting at a later time if the network is overloaded.

My tablet can't connect to the internet

- Make sure that the internet access service of your SIM card is available.
- Check your tablet's internet connection settings.
- Make sure that you are in a place with network coverage.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure that the SIM card has been correctly inserted.
- Make sure that the chip on your SIM card is not damaged.
- Make sure that the service of your SIM card is available.

My tablet can't make outgoing calls

- Make sure that you have dialled a valid number and have touched **Call**.
- For international calls, check the country and area codes.
- Make sure that your tablet is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure that you have not barred outgoing calls.
- Make sure that your tablet is not in airplane mode.

My tablet can't receive incoming calls

- Make sure that your tablet is switched on and connected to a network (check for overloaded or unavailable network).
- Check your subscription status with your operator (credit, SIM card valid, etc.).
- Make sure that you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your tablet is not in airplane mode.

The caller's name/number doesn't appear when a call is received

- Check that you have subscribed to this service with your operator.
- Your caller may have concealed his name or number.

I can't find my contacts

- Make sure that your SIM card is not broken.
- Make sure that your SIM card is inserted properly.
- Import all contacts stored in SIM card to tablet.

The sound quality of the calls is poor

- Adjust the volume during a call by pressing the **Volume** key.
- Check the network strength. Move to a location with stronger signal strength.

- Make sure that the receiver, connector and speaker on your tablet are clean.

I can't use the features described in the manual

- Check with your operator to make sure that your subscription includes this service.
- Make sure that this feature doesn't require a **TCL** accessory.

When I select a number from my contacts, the number can't be dialled

- Make sure that you have correctly recorded the number in your file.
- Make sure that you have selected the country code when calling an international number.

I can't add a contact

- Make sure that your SIM card contacts are not full; delete some files or save the files to the tablet.

My callers can't leave messages on my voicemail

- Contact your network operator to check service availability.

I can't access my voicemail

- Make sure that your operator's voicemail number is correctly entered in "Voicemail number".
- Try later if the network is busy.

I can't send and receive MMS

- Check your tablet storage as it might be full.

- Contact your network operator to check service availability and MMS parameters.
- Verify the server centre number or your MMS profile with your operator.
- The server centre may be swamped. Try again later.

SIM card PIN locked

- Contact your network operator to obtain the PUK (Personal Unblocking Key) code.

I can't connect my tablet to my computer

- Check to make sure the USB port is not broken. If it's not working, try another USB port on your computer.
- Make sure USB drivers are properly installed.
- If you are using a Windows computer, make sure it supports MTP mode. If you are using a Mac, make sure to install Android File Transfer from www.android.com/filetransfer/.

I can't download new files

- Make sure that there is sufficient tablet storage space for your download.
- Select the microSD card as the location to store downloaded files.
- Check your subscription status with your operator.

The tablet can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your tablet is visible to other users.

- Make sure that the two tablets are within Bluetooth's detection range.

The battery drains too fast

- Make sure that you follow the complete charge time (minimum 330 minutes).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for extended periods of time.
- Turn off Bluetooth, Wi-Fi, or GPS when not in use.

The tablet becomes warm following prolonged calls, game playing, internet surfing or running other complex applications

- This heating is a normal consequence of the CPU handling excessive data. Ending the above actions will make your tablet return to normal temperature.

After a factory data reset is performed, I can't use my tablet without entering Google account credentials

- After a reset is performed, you must enter the original Google account credentials that were used on this tablet.
- If you don't remember your Google account credentials, complete Google account recovery procedures.
- If you still cannot access your tablet, apply to the authorised repair centre, but remember that it will not be regarded as warranty case.

I forget some passwords/codes/keys on tablet

- Perform a factory data reset.
- If you still cannot access your tablet, apply to the authorised repair centre, but remember that it will not be regarded as a warranty case.

12 User Interaction and Responsibilities

Reference: IEEE 1725, Section 9.2

Purpose: Determine that required user information is provided.

Procedure: Determine by inspection that the following information is made available to the user by one or more of (a) printed on the label for the battery, (b) printed on the label for the host device, (c) printed in the owner's manual, and/or (d) posted in a help file or Internet web site.

- a) Do not disassemble or open crush, bend or deform, puncture or shred
- b) Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- c) Only use the battery for the system for which it is specified.
- d) Only use the battery with a charging system that has been qualified with the system per this document. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- e) Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

f) Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Only authorized service providers shall replace battery. (If the battery is non-user replaceable).

g) Promptly dispose of used batteries in accordance with local regulations.

h) Battery usage by children should be supervised.

j) Avoid dropping the tablet or battery. If the tablet or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

k) Improper battery use may result in a fire, explosion or other hazard.

For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the tablet shall only be connected to CTIA Certification certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

Compliance: Language that communicates the intention of each of the above warnings is included with the product. For non-user-replaceable batteries use sections: a, b, d, f, g, j, k and the final USB-IF statement.

13 Specifications.....

Processor:

Kompanio 800T(MT8771)

Platform:

Android 12

Memory:

64GB ROM + 4GB RAM

Dimensions (LxWxT) :

241.67*158.6*8.45mm

Weight:

490g

Display:

1920*1200 FHD

Network:

Wi-Fi

GPS:

GPS

Connectivity:

- Bluetooth BT5.1
- Wi-Fi 802.11a/b/g/n/ac
- Audio jack Type C

- USB Type-C

Camera:

- 5 megapixel front camera
- 8 megapixel rear camera

Audio supported formats:

AAC LC, HE-AACv1 (AAC+), HE-AACv2 (enhanced AAC+), AAC ELD (enhanced low delay AAC), AMR-NB, AMR-WB, FLAC, MP3, MIDI, Vorbis, PCM/WAVE

Video supported formats:

H.263, H.264 AVC, H.265 HEVC, MPEG-4 SP, VP8, VP9

Battery ⁽¹⁾ :

Capacity: 8000mAh

Expansion Slot:

microSD™ memory card
(Availability of microSD card depends on market)

Note: Specifications are subject to change without prior notice.

⁽¹⁾ The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.

14 Disclaimer

There may be certain differences between the user manual description and the tablet's operation, depending on the software release of your tablet or specific carrier services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the carrier exclusively.